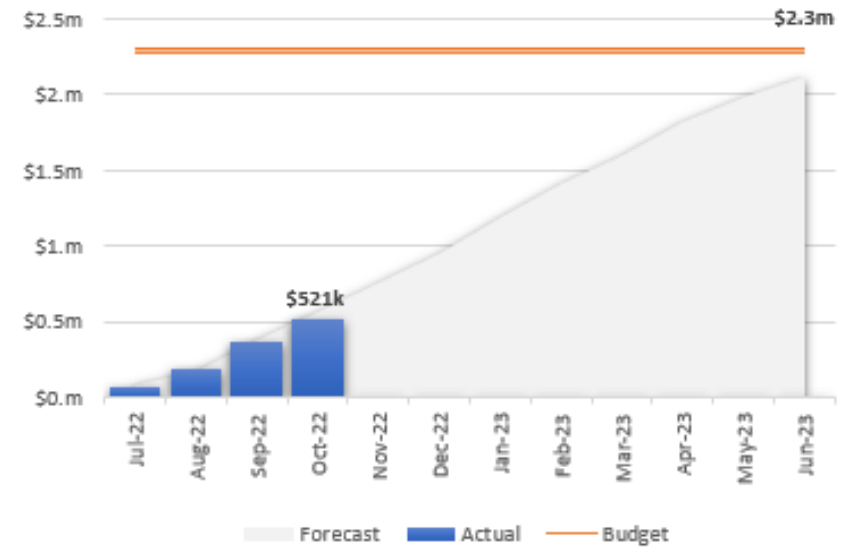
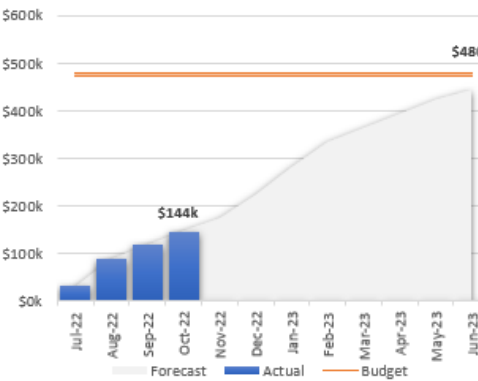


PROGRESS REPORT – STRATEGIC PLAN IMPLEMENTATION PROGRAM

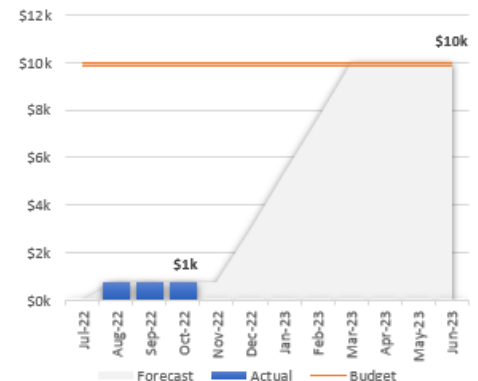
Period	31/08/2022 - 31/10/2022	Sponsor	CEO RSL NSW
Program Manager's Report	<p>Since the previous report, Cumberland RSL sub-Branch has agreed to make a \$2m donation to towards the implementation of the Strategic Plan.</p> <p>Catalogue of Services launched at RSL NSW Congress on 1 November. Contingency approach providing base level services and contact details for sub-Branches implemented to provide a comprehensive picture of the RSL in NSW and meet project timelines.</p> <p>Final review and assessment of Sport and Recreation pilot underway following completion of sub-Branch activities on 31 October. Project on schedule and within budget. Contract for Sport and Recreation Project Manager ends 16 December 2022.</p> <p>The program has instigated a significant expansion in avenues for member consultation since the previous report, consistent with implementation plan. Stand up meetings were held for seven Reference Groups between August and October, in addition to established working groups for Written Directions Framework and Compliance Annual Report. Further Ref Groups due to commence in next period.</p>		
WKMA	Internal comms resource recruitment delays linked with roll out of additional sB reporting/training obligations		



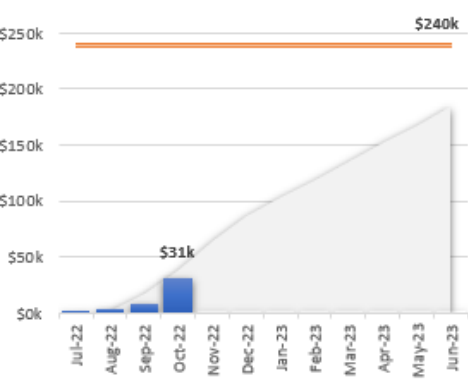
Services Project



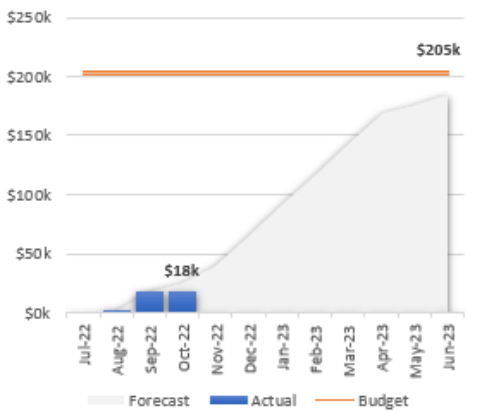
Advocacy Project



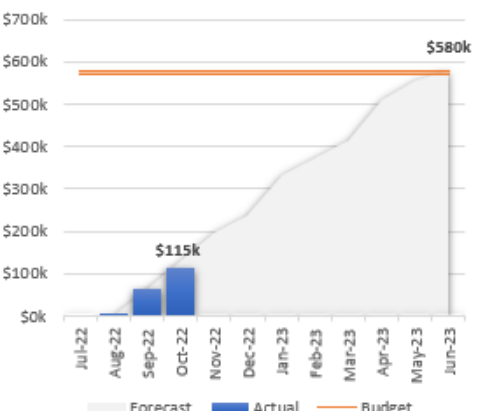
Engagement Project



Membership Project



Business Model Project



R

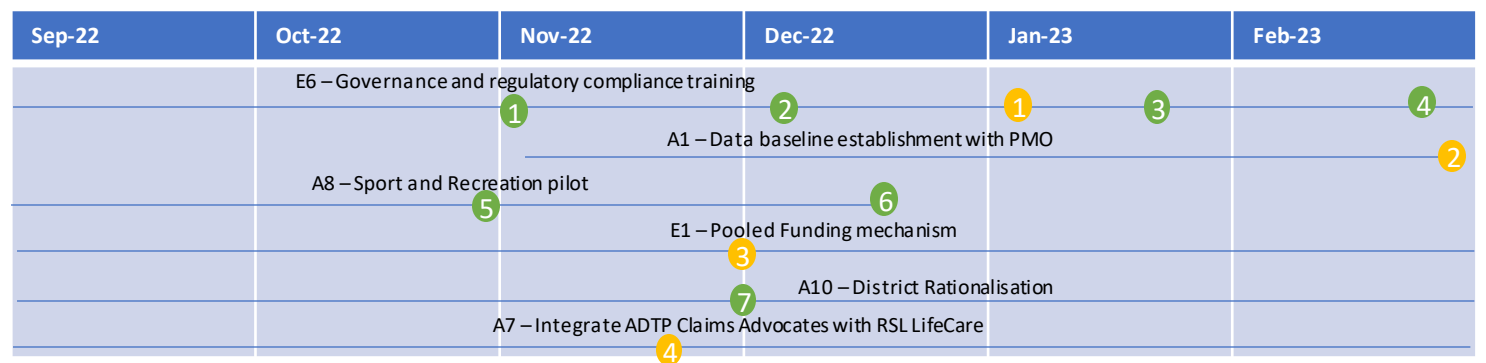
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Definitions overpage

Risk	Status
Data quality issues potentially baking into flawed assumptions	
Single key SME on governance and compliance training and CAR pilot	
Issues	
Delays on dependencies with RSL LifeCare for pilot	
Potential conflict among RSL LifeCare pilot participant/s	
Well being and services survey non-returns	

Past Period Achievements
<ul style="list-style-type: none"> Catalogue of Services launched at Congress (A4) Data collected and submitted to Servulink for Catalogue of Services project (A4) Lift and shift to portal resources centre commenced (D2) Finalise pilot and commence assessment of Sport and Recreation pilot (A8)
Next Period Activities (segment* of master schedule below)
<ul style="list-style-type: none"> Finalise review and assessment of Sport and Recreation pilot (A8) SOP1 returns to DPC and Board following consultation for formal approval (E1) Build of Col course complete early Dec (E6) CAR build and sign off complete ahead of go live with SBA in Jan (E6) Membership automation in CRM and other portal enhancements (D2)



*Focussed on tasks commencing and concluding

INDICATOR	RED	AMBER	GREEN
Time/Schedule (T)	Delivery date of one or more active project tasks is more than one month later than agreed	Delivery date of one or more active project tasks is up to one month later than agreed	Active project tasks remain on schedule with two-week tolerance
Cost (C)	Project costs are above current cost estimate by more than 30%. Project costs are below cost estimate by more than 30% with impact on schedule greater than one month later than agreed.	Project costs are outside current cost estimate by 10% to 30% Project costs are below cost estimate by more than 30% without impacting schedule greater than one month later than agreed.	Project costs are within 10% of the current cost estimate
Scope (S)	A significant change to project scope is required or has been agreed by sponsor since last reporting period		Project scope remains as agreed
Overall (O)	Red if one or more schedule/cost/scope indicators are red	Amber if one or more schedule/cost/scope indicators are amber	Green if all schedule/cost/scope indicators are green

- ### GAANT Reference List
1. Focus group session for Safety and Risk training
 2. Col training build complete
 3. Course outline and focus group for Governance and Compliance course complete
 4. Safety and Risk course Beta version complete
 5. Sport and Recreation pilot complete
 6. Sport and Rec pilot assessment complete and project close
 7. Proposed boundaries presented at Congress
1. CAR go-live (TBC)
 2. Data service baseline complete
 3. Final approval of SOP
 4. RSL LifeCare CRM access pilot for ADTP qualified RSL advocates commences