



RSL NSW BRAND STYLE GUIDE

Date: April 2022

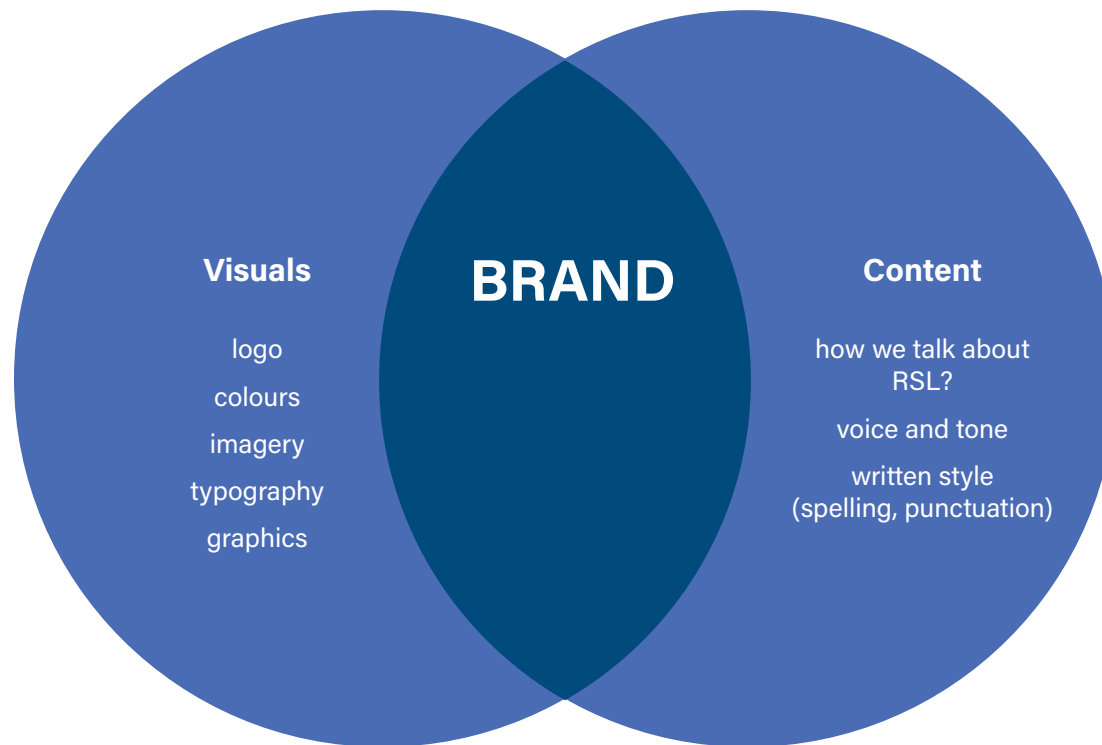
ONE RSL, ONE BRAND

It is essential to apply our brand consistently if we are to effectively present RSL NSW as a single unified entity to veterans, our Defence family and the public, whether they are engaging at a National, State, District or sub-Branch level.

Everything we do should support and strengthen the reputation of RSL NSW, restore pride in the RSL brand and build trust.

To achieve this, every RSL staff member, elected official and volunteer is responsible for following these guidelines and applying the brand correctly and consistently.

Our brand is what our members and clients think of when they hear RSL NSW or see our shield. When the visual representation, our voice and the tone we use in our content is consistent, it makes our brand stronger, more memorable and more trustworthy.



BRAND VISUAL OVERVIEW

Our brand visuals comprise a set of graphic elements that make up our visual identity. A brief overview of these elements are shown on this page.

The following pages outline these elements and guidance for their use.

RSL Logo (page 5-11)



Colour (page 12-14)



Typography (page 15-16)

OSWALD

Georgia

Acumin

MICROSOFT ALTERNATIVES

ARIAL NARROW

Georgia

Arial

Graphic and Transparency Device (page 17-18)



Imagery (page 19)



LOGO

PRIMARY

A strong and consistently expressed logo provides instant brand promotion and helps our audiences recognise and trust our brand.

Our logo is one of the most important personifiers of the RSL NSW brand from the State Branches to sub-Branched and should remain constant across all marketing material – internal and external. It can be used in either portrait or landscape format.

In a world where we compete with other strong brands, it's important that our logo is distinctive and always used correctly.

To use any RSL logo, please contact the **Marketing Team** marketing@rslnsw.org.au for guidance and permission

RSL NSW (STATE BRANCH)

Landscape (preferred version)



Portrait



RSL DISTRICTS AND SUB-BRANCHES

Landscape (strongly preferred version)



Portrait



LOGO

LIMITED USE

Limited use logos are only to be used if the primary logo is illegible or space is limited.

These versions should be used sparingly.

To use of any Limited use logos, please contact the **Marketing Team** marketing@rslnsw.org.au for guidance and permission

RSL Shield (on its own)

When to use:

- website favicons
- social media profile
- picture app icons (where applicable)



RSL Shield (with web address)

When to use:

- when text in primary logo is illegible
- limited space
- merchandise



RSLNSW.ORG.AU

RSL Portrait

When to use:

- when text in primary logo is illegible
- limited space
- merchandise



RSL

RSL Landscape

When to use:

- when text in primary logo is illegible
- limited space
- merchandise



RSL

LOGO COLOURS

RSL logos are available in four colour variations:

- full colour – blue text,
- full colour – white text,
- mono,
- reversed mono.

These are the only colours to be used for our logo.

Full colour – blue text (preferred use)

Full colour is the preferred version.

Full colour – white text

The full colour text can be reversed out when placement of logo is over dark imagery or RSL Primary blue or gradient.

Mono

One colour applications should use 100% black. One colour applications in any other colour (even those from RSL's approved palette) should not be used.

Mono should only be used when full colour is not possible.

Reversed mono

The white version can be reversed out for dark colours when printing is not full colour.

Full colour – blue text (preferred use)



Full colour – white text



Mono



Reversed mono



Logo colour breakdown – these colours are not to be used anywhere else



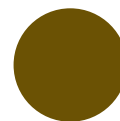
PMS 7694 C
CMYK 100 57 9 52
RGB 1 66 106
HEX #01426a



PMS 485 C
CMYK 0 95 100 0
RGB 218 41 28
HEX #da291c



PMS 7409 C
CMYK 0 31 100 0
RGB 240 179 35
HEX #f0b323



PMS 133 C
CMYK 19 37 100 59
RGB 108 87 27
HEX #6c571b



PMS 7731 C
CMYK 79 0 89 22
RGB 34 136 72
HEX #228848



PMS 7455 C
CMYK 90 66 0 0
RGB 58 93 174
HEX #3a5dae



PMS 402 C
CMYK 13 16 21 36
RGB 157 150 141
HEX #d968d

LOGO

INCORRECT USE

To maintain the integrity and consistency of the brand, always use the master artwork for all logo versions.

Do not:

- A. create alternative lockups or edit text or shield in any way
- B. change the positional relationship of any of the elements
- C. rotate the logo
- D. place the logo on a background that compromises its legibility
- E. use any effects such as drop shadows, glows, etc
- F. distort the logo
- G. change the colours of the logo
- H. use the logo on any colour other than white or mono
- I. recreate the logo in any way.



LOGO

CLEAR SPACE AND MINIMUM SIZE

Clear space

This is the minimum space to keep clear around all logos to ensure visibility. The rules on the right apply to all RSL logos, nationally.

The minimum clear space is calculated by using a quarter the width of our shield (shown here as "x") at any given size. Where possible, a greater amount of clear space is preferred.

Minimum size

To ensure legibility, the logo must never be any smaller than the absolute minimum size shown at right. Please note this is the minimum size, not the desired size.

RSL Landscape (preferred logo)



RSL Portrait



LOGO

CO-BRANDING

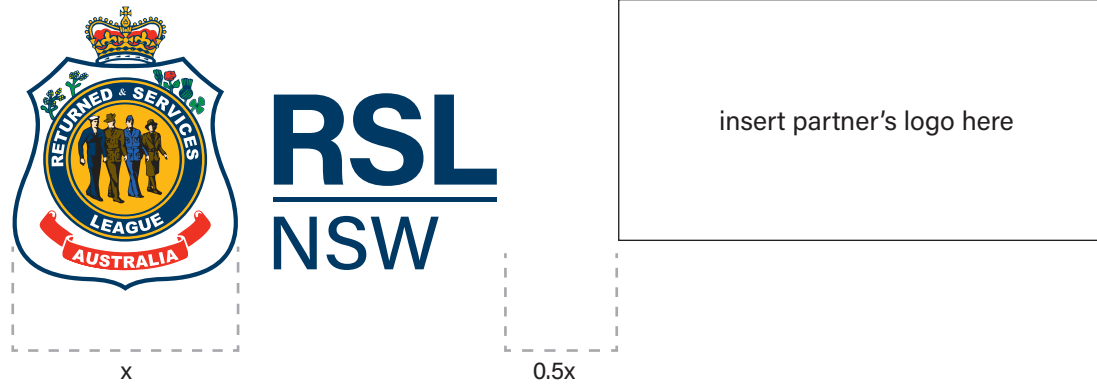
When the RSL logo is used together with logos from other organisations, there must be a 0.5x isolation zone as shown on the right.

When co-branding, always position the partner brand to the right of the RSL logo. This is to ensure the RSL logo retains prominence.

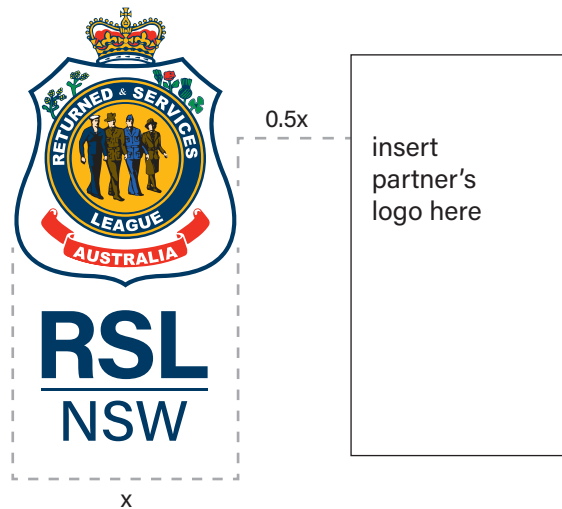
Always ensure our minimum spacing rules are followed.

For additional guidance on co-branding and use of the RSL logo with multiple logos please contact the **Marketing Team** marketing@rslnsw.org.au

RSL Landscape



RSL Portrait



LOGO

LOCKUP PLACEMENT

Placement guide

This page shows the strongest logo placement across different collateral.

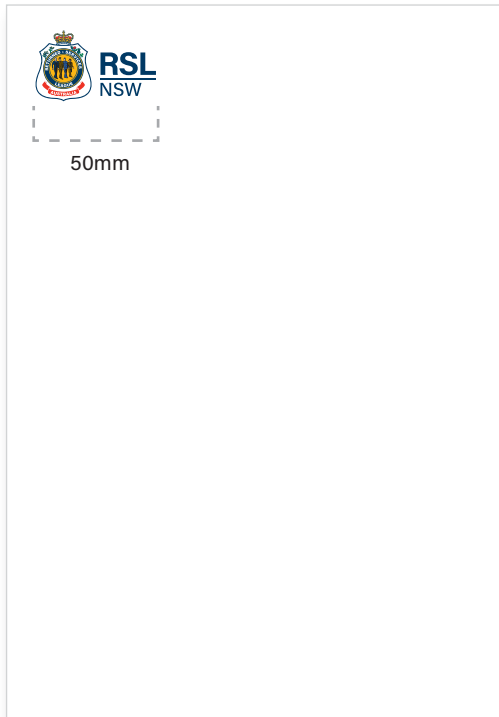
These examples are a guide only. Our goal is to ensure the logo is displayed optimally across all applications. Apply your best judgement based on the overall piece of collateral and surrounding design elements.

Optimum width for primary logos

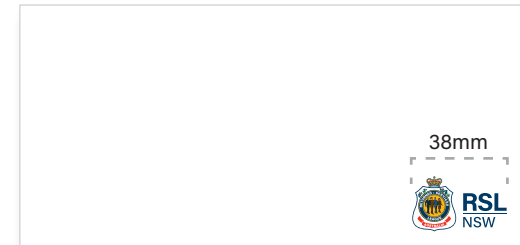
Page size RSL Landscape RSL Portrait

Minimum	26mm	14mm
DL	38mm	20mm
A6	32mm	17mm
A5	38mm	20mm
A4	50mm	26mm
A3	70mm	37mm
Embroidery	Shield height 60mm	

A4



DL



COLOUR PRIMARY

Primary palette

Blue is RSL's identifying colour and should always lead.

Ensure the RSL blue is applied and reproduced consistently across all channels and campaigns.

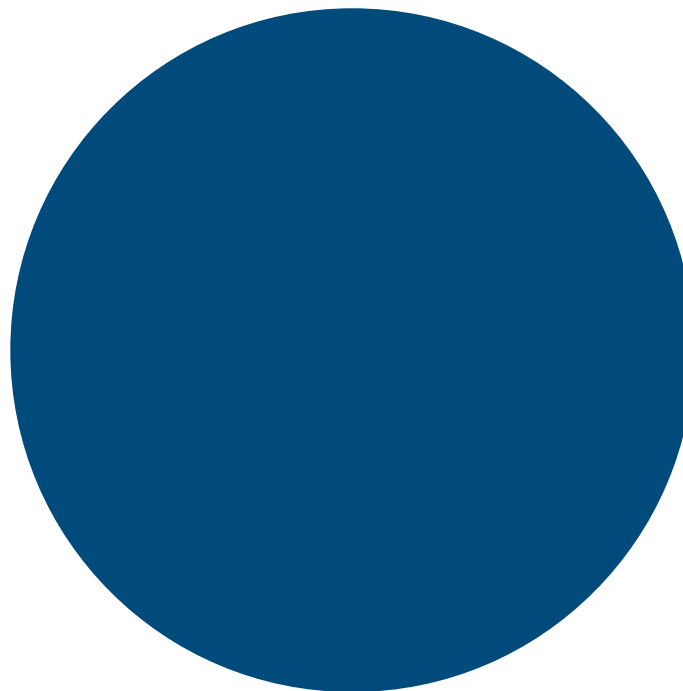
Colour reproduction

Accurate colour reproduction is critical to the success of our visual identity. Always use correct colour values to maintain brand consistency.

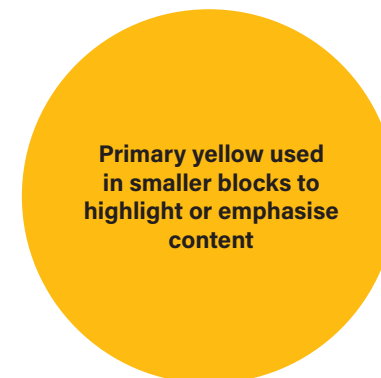
Colour for all reproduction methods including printing, vinyl, paint, fabrics, embroidery, cotton, plastic, etc. must be matched as closely as possible to the Pantone® reference provided.

Proofing or testing is highly recommended to ensure that colour reproduction of any application meets the standards set out in these brand guidelines.

Primary colours



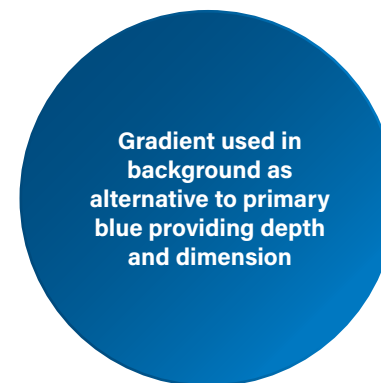
PMS 7692 C
CMYK 100 45 0 45
RGB 0 91 141
HEX #005587



Primary yellow used in smaller blocks to highlight or emphasise content

PMS 7408C
CMYK 0 29 100 0
RGB 246 190 0
HEX #F6BE00

If matt cello involved in print process
CMYK 0 20 100 0



Gradient used in background as alternative to primary blue providing depth and dimension

Gradient light right to left

CMYK 100 45 0 45
RGB 0 91 141
HEX #005587

CMYK 100 45 0 0
RGB 0 119 192
HEX #0077c0

0% location

Location 70% with the gradient at -45°

COLOUR
SECONDARY

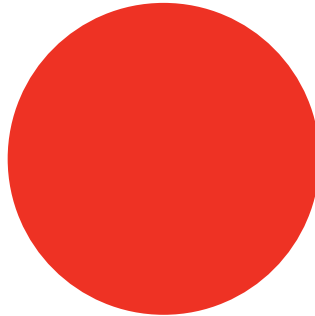
These secondary colours play a supporting role to our primary colour palette.

They are used to add accents of contrast to aid our communications.

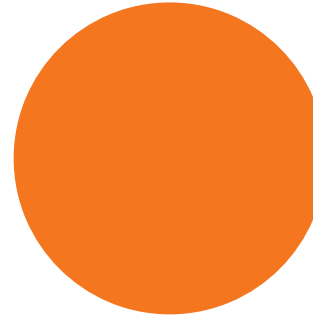
The following pages show examples of how to use our secondary colour palette.

Note: CMYK values have been slightly adjusted for printing to ISO 12647-7.

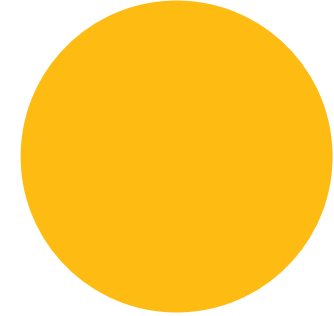
Secondary Colours



PMS 485 C
CMYK 0 95 100 0
RGB 218 41 28
HEX #DA291C

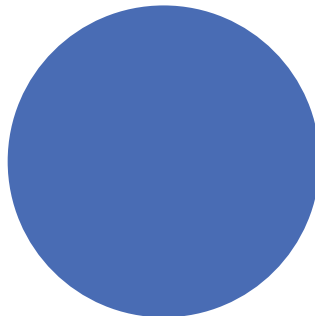


PMS 152 C
CMYK 0 66 100 0
RGB 229 114 0
HEX #E57200

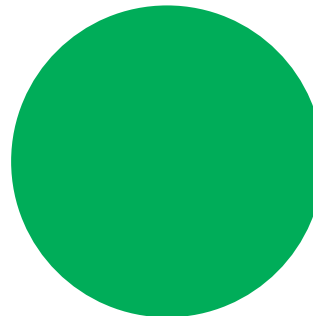


PMS 7408 C
CMYK 0 29 100 0
RGB 240 179 35
HEX #F0B323

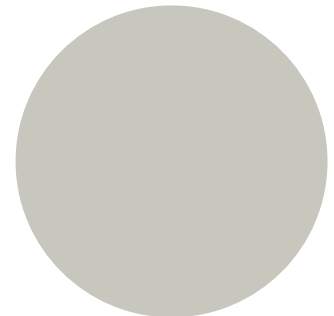
If matt cello involved
in print process
CMYK 0 20 100 0



PMS 7456 C
CMYK 78 59 0 0
RGB 96 100 178
HEX #06EB2



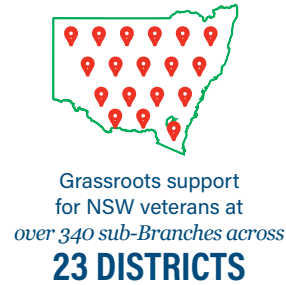
PMS 2257 C
CMYK 87 0 91 0
RGB 0 173 80
HEX #00AD50



PMS 420 C
CMYK 9 6 14 16
RGB 199 201 199
HEX #C7C9C7

COLOUR
**SECONDARY COLOUR
USE**

Infographics

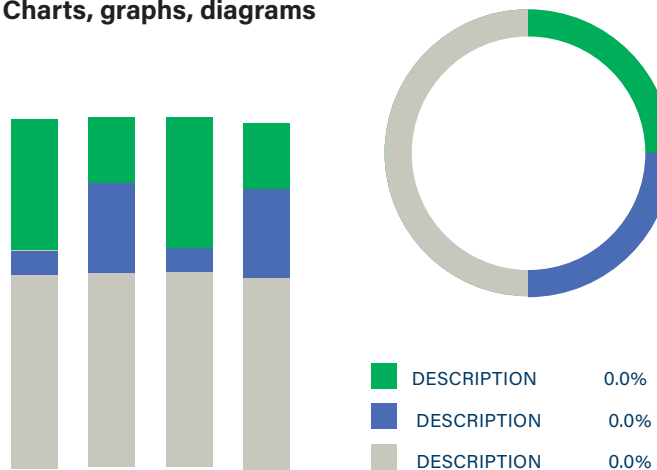


Pull-out quotes

“RSL NSW is an organisation that belongs to every Australian.”

“RSL NSW is an organisation that belongs to every Australian.”

Charts, graphs, diagrams



Index colour coding

Contents		
1.0	Section Name	1.0 Section Name
2.0	Section Name	2.0 Section Name
3.0	Section Name	3.0 Section Name
4.0	Section Name	4.0 Section Name
5.0	Section Name	5.0 Section Name

BRAND FONTS

Headline font: Oswald

Oswald should only be used for headlines.

Highlight or alternative heading font: Georgia

Georgia can be used as a more formal headline (i.e. commemorative) or for highlighted information (i.e. pull-out quotes, introductory paragraph). It should not be used as body text.

Body font: Acumin

Acumin can be used for sub headings and body copy.

Please note that Oswald is a Google font and does not require a licence for use.

All versions of Georgia and Acumin are licensed.

Oswald and Acumin are available through Adobe Fonts if you hold an Adobe Creative Cloud licence.

HEADLINE FONT — FREE GOOGLE FONT (FONTS.GOOGLE.COM)

OSWALD

ABCDEFGHIJKLMNOPQRSTUVWXYZ

1234567890

abcdefghijklmnopqrstuvwxyz

1234567890

HIGHLIGHT FONT — MICROSOFT FONT (DESKTOP LICENCE FROM FONTS.COM)

Georgia

ABCDEFGHIJKLMNOPQRSTUVWXYZ

1234567890

abcdefghijklmnopqrstuvwxyz

1234567890

BODY AND SUBHEADING FONT — ADOBE FONT (ADOBE ADOBE FONTS OR DESKTOP LICENCE FROM FONTSpring.COM)

Acumin

ABCDEFGHIJKLMNOPQRSTUVWXYZ

1234567890

abcdefghijklmnopqrstuvwxyz

1234567890

EXAMPLE

SHOULDER TO SHOULDER, ALWAYS

Every day we reflect the gratitude of Australian's through our support of the Defence community

Brand Purpose

Hendelectur am necaeca eperumqui necto volorem poresci psapiste repre nimaximint aborae pedipistion es coribus andendipid maiorrovitat re, sendaeprene velesti onsequam, ut voluptatur magnisto que pla eumqui doluptur sit dit voluptaquam ad magnitis consenis alitaturiae. Nequam solorest etur, officiu ndemolore, cus eratin nonsequiate il eaquidebit que pos venihic tem quaepud aecepella qui sendit landent iaturio optam, ut am quistio. Et invelitat.

FONTS

ALTERNATIVE FONTS

Certain platforms will not be able to display our brand fonts, such as Microsoft Word. In these instances, use our alternative fonts.

System fonts

Use system fonts for applications such as PowerPoint and Microsoft Word where you need to share documents with people who may not have the licence or free fonts installed on their system.

- Headline font: Arial Narrow should only be used for headlines.
- Highlight or alternative heading font: Georgia can be used for pull out quotes and to break up long headings. It is not to be used for body text.
- Body font: Arial
Use Arial in all Microsoft Office applications (e.g. Word and PowerPoint), as this is a standard PC and Mac font.

ALTERNATIVE HEADING FONT – MICROSOFT FONT

ARIAL NARROW

ABCDEFGHIJKLMNOPQRSTUVWXYZ

1234567890

abcdefghijklmnopqrstuvwxy

1234567890

HIGHLIGHT FONT – MICROSOFT FONT

Georgia

ABCDEFGHIJKLMNOPQRSTUVWXYZ

1234567890

abcdefghijklmnopqrstuvwxy

1234567890

BODY AND SUBHEADING FONT – MICROSOFT FONT

Arial

ABCDEFGHIJKLMNOPQRSTUVWXYZ

1234567890

abcdefghijklmnopqrstuvwxy

1234567890

EXAMPLE

SHOULDER TO SHOULDER, ALWAYS

Every day we reflect the gratitude of Australian's through our support of the Defence community

Brand Purpose

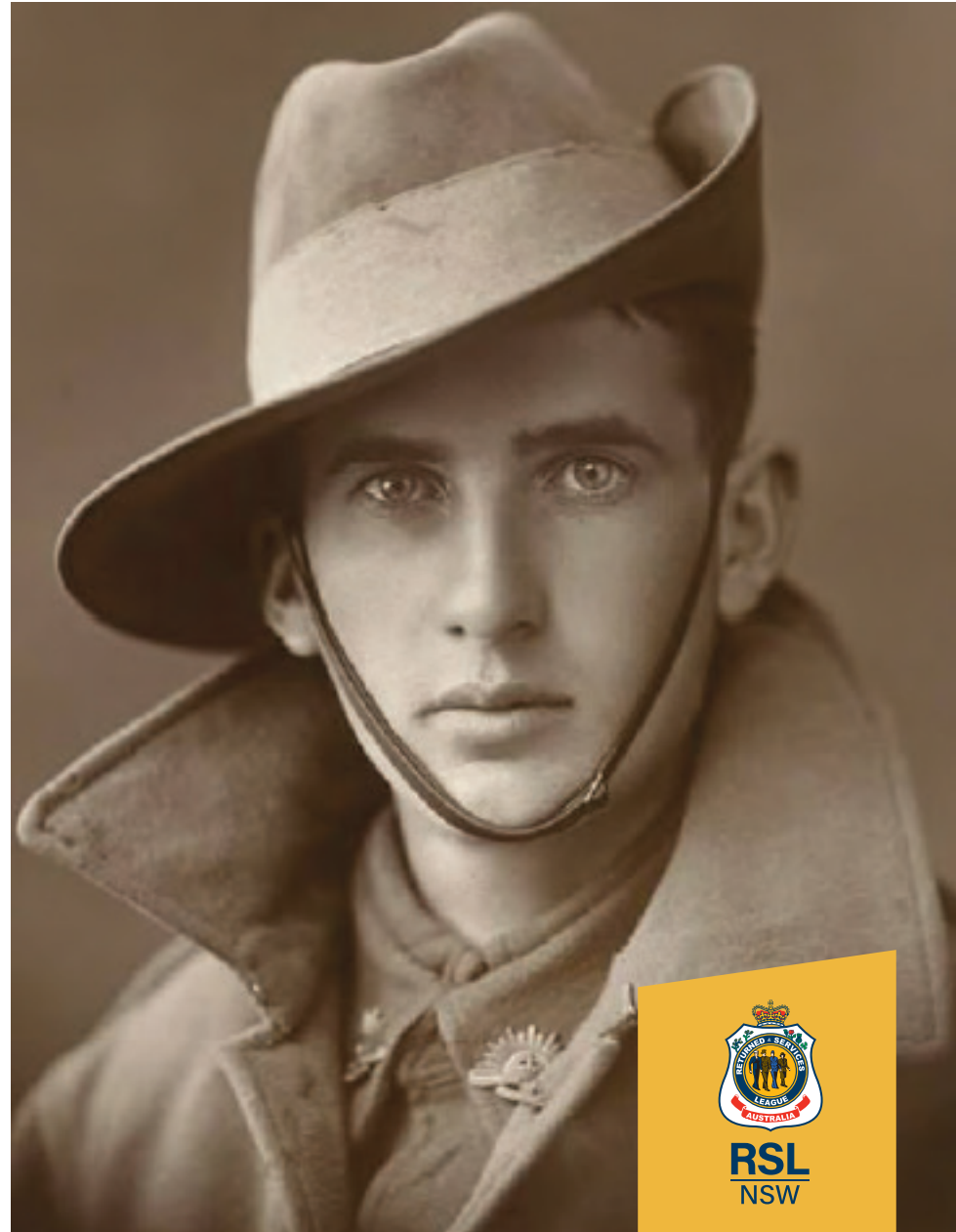
Hendelectur am necaeca eperumqui necto volorem poresci psapiste repre nimaximint aborae pedipistion es coribus andendipid maiorrovitat re, sendaeprene velesti onsequam, ut voluptatur magnisto que pla eum-qui doluptur sit dit voluptaquam ad magnitis consenis alitaturiae. Nequam solorest etur, officiu ndemolore, cus eratin nonsequiate il eaquidebit que pos venihic tem quaeapud aecepella qui sendit landent iaturio optam, ut am quistio. Et invellitat.

GRAPHICS

GRAPHIC AND TRANSPARENCY DEVICE

The slouch hat is the core idea that inspired our new visual identity.

From our very beginning, we have existed to support and represent the interests of those who have served our country. It is only fitting that our brand is inspired by the iconic symbol of the WWI Diggers.



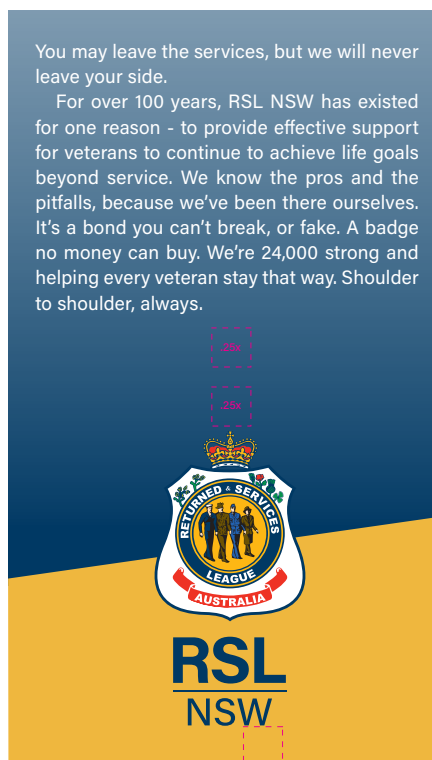
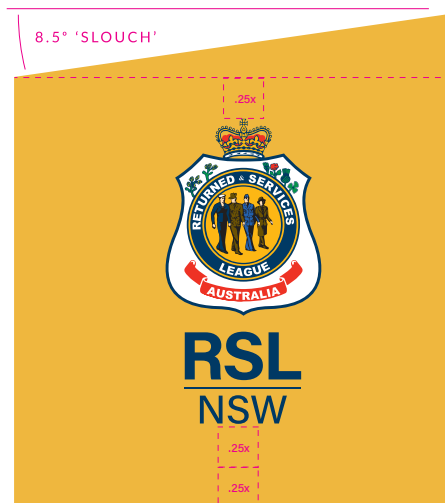
GRAPHICS

GRAPHIC AND TRANSPARENCY DEVICE

Graduating Transparent Background Panel - for advertising campaign usage:

The semi see-through panel is to be used exclusively within brand communications, and implemented by an experienced designer. It forms part of a copy block, with the RSL NSW Logo underneath.

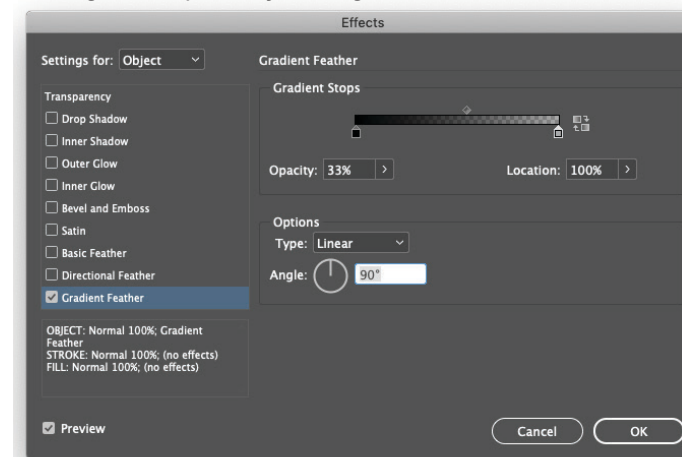
The InDesign specifications indicated will build the initial panel. Any adjustments for legibility of copy are to be made by the designer, sympathetic to the underlying image/photograph.



You may leave the services, but we will never leave your side.

For over 100 years, RSL NSW has existed for one reason - to provide effective support for veterans to continue to achieve life goals beyond service. We know the pros and the pitfalls, because we've been there ourselves. It's a bond you can't break, or fake. A badge no money can buy. We're 24,000 strong and helping every veteran stay that way. Shoulder to shoulder, always.

Indesign Transparency settings



PHOTOGRAPHY

PHOTOGRAPHY STYLE

- Warm, authentic and engaging photography style
- Images show veterans interacting through everyday activities
- Images should always have more than one person unless we are profiling or heroing a specific veteran
- Show diversity in ethnicity, age and gender.



GRAPHICS

SOCIAL MEDIA ICONS URL AND PHONE NUMBER

- Displayed in RSL blue or white (on dark background).



rslnsw.org.au

rslnsw.org.au

9264 8188

9264 8188

CONTENT OVERVIEW

The copy we write for our website, our member publications, our brochures or our social media platforms is an extension of the RSL NSW brand. And it is just as important for us to speak and write with one voice as it is for our logo and visual branding to be applied and represented consistently.

The RSL NSW Content Style Guide outlines how we talk about ourselves, our voice and tone and a house style guide for using common words, punctuation and spelling.

Note: Only the first section of this guide is outlined in this document.



(page 24)



(page 25)



Refer to full document
"RSL NSW Content Style Guide"

HOW DO WE TALK ABOUT US?

Although the legal name of the organisation is the Returned and Services League of Australia (New South Wales Branch) Limited, it should always be referred to in marketing copy as RSL NSW. We do not use any other variation of our name. In legal documents, the full legal name of the organisation – Returned and Services League of Australia (New South Wales Branch) Limited – should be used.

State Branch

When writing about State Branch, use RSL NSW unless it enhances understanding to use State Branch e.g. to differentiate State Branch from Districts and sub-Branches. State Branch should never be referred to as Head Office.

EXAMPLE

RSL NSW

Districts

The acronym RSL should precede the name of each District e.g. RSL Newcastle District. Never use RSL at the end of the District name; this is to avoid confusion between Districts and the many RSL and Service Clubs that use this convention.

EXAMPLE

RSL Newcastle District

sub-Branches

In marketing copy, the acronym RSL should appear in the name of every sub-Branch following the locality e.g. Kandos RSL sub-Branch, Bondi RSL sub-Branch. We should always use the words sub-Branch to differentiate our welfare operations from RSL and Services Clubs e.g. Padstow RSL sub-Branch vs Dorrigo Memorial RSL.

EXAMPLE

Kandos RSL sub-Branch

VOICE AND TONE

Voice

Our voice conveys the values and personality of RSL NSW to our audience in every piece of content we create.



Tone

Our tone will vary depending on the channel we are using and the audience we are speaking to.

On social media, we are conversational, approachable and helpful. We can be lighthearted or even humorous if the occasion permits.

On our blog, we are relaxed and approachable, but knowledgeable, informative and always factually correct.

On our website and in our member publications, we are more formal but still approachable, inclusive and informative.

In position papers, white papers, submissions to parliamentary inquiries and other official documentation, we are formal, knowledgeable and unafraid to stand for our convictions.

SIGNAGE STYLE

WHY USE THIS GUIDE

Consistent, well designed and strategically-placed signage ensures that veterans, the Defence family and the public can easily identify and find an RSL office, whether at sub-Branch, District, State or National level.

The benefits of a unified approach include:

- Enhancing customers' and visitors' experience
- Strengthening the RSL brand
- Longevity through durable material and construction
- Flexibility in design and construction
- Clear directions/ phone numbers

To achieve this, every RSL staff member, elected official and volunteer is responsible for following these guidelines and applying the brand correctly and consistently.

PERMITS AND APPROVALS

Before arranging the design and printing of your signage, you will need to check with your local council and landlord (if applicable) on any rules or licences required to display the signage you need.

OUTDOOR

EXTERNAL BUILDING SIGNAGE

The external building signage should be kept minimal. It MUST BE consistent with the current brand and aim to strengthen RSL NSW's image.

External building signage must include:

- Full colour - RSL logo (Relevant to the sub-Branch, District or State)

Optional

- Phone number and URL

Where a District or sub-Branch has a URL its URL can be displayed. Do not place http://: or www before URL.

Where a District or sub-Branch does NOT have a URL, the State's URL should be displayed with the District or sub-Branch phone number.

Blue background (preferred option)



White background



Background colour

PMS 7692 C
CMYK 100 45 0 45
RGB 0 91 141
HEX #005B8D

Phone number and URL

Typography

PMS 7694 C
CMYK 100 57 9 52
RGB 0 91 141
HEX #005B8D



Logo variation

Full colour white text



Logo variation

Full colour blue text

OUTDOOR

ENTRANCE SIGNAGE

The entrance signage provides additional information and may include:

- RSL shield or logo
- Opening hours
- Contact details.

There are a range of materials to choose, from window decals to illuminated signs.

Before you choose a material, please consider the direction the doors opens, how important privacy might be, and overall aesthetics.

The final choice of material should take into consideration whether you are a tenant or if you own the building.



OUTDOOR

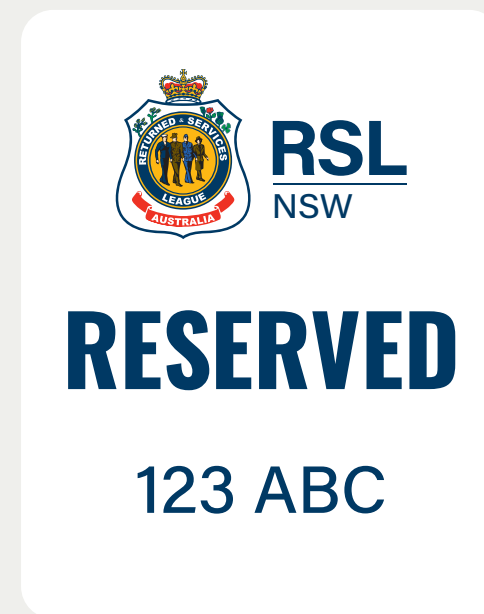
CARPARK SIGNAGE

Parking signs are designed to convey a clear and simple message about the conditions that apply in particular areas.

Signs in a carpark should be large enough to read but small enough not to create a hazard to pedestrians walking past them.

Carpark signs should include:

- RSL logo
- "RESERVED"
- Registration number (if applicable).



INDOOR

RECEPTION SIGNAGE

Reception and foyer signage is often the first point of contact someone has with an RSL office and should be simple and clear.

A reception sign should include:

- RSL logo (only).

RECOMMENDED MATERIAL

Acrylic lettering (creates a 3D effect) —
Laser cut from 6mm acrylic sprayed with automotive 2 pack paint colour matched to PMS Colours.

Alternatively place a vinyl cut of the logo on clear perspex.



INDOOR

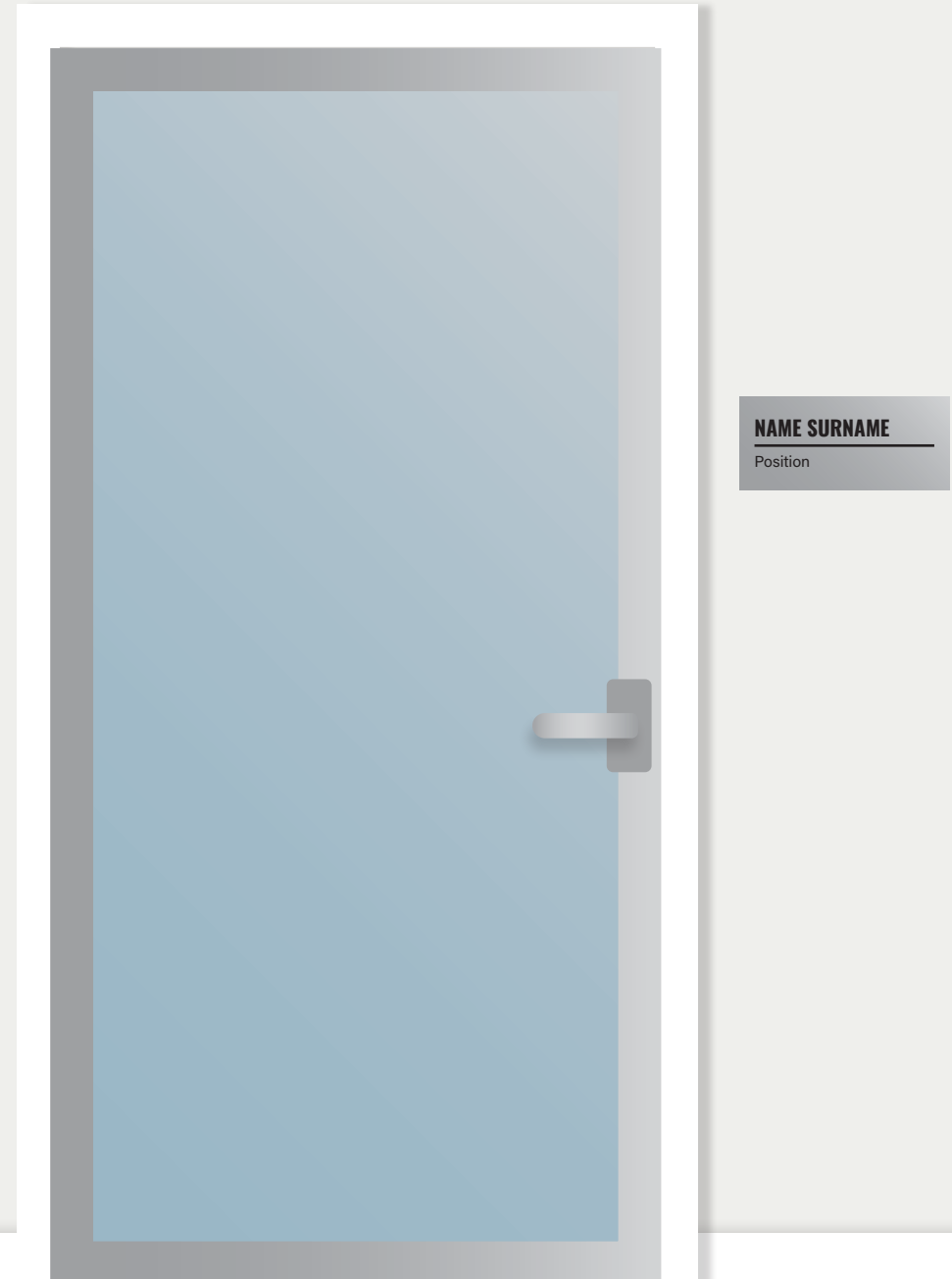
OFFICE DOORS SIGNAGE

Internal signage (e.g. Room number,
Name and position, Room Name etc)

RECOMMENDED MATERIAL

Plastic for laser and rotary engraving and
cutting.

Gravoply Traffolyte
colour: silver/ black



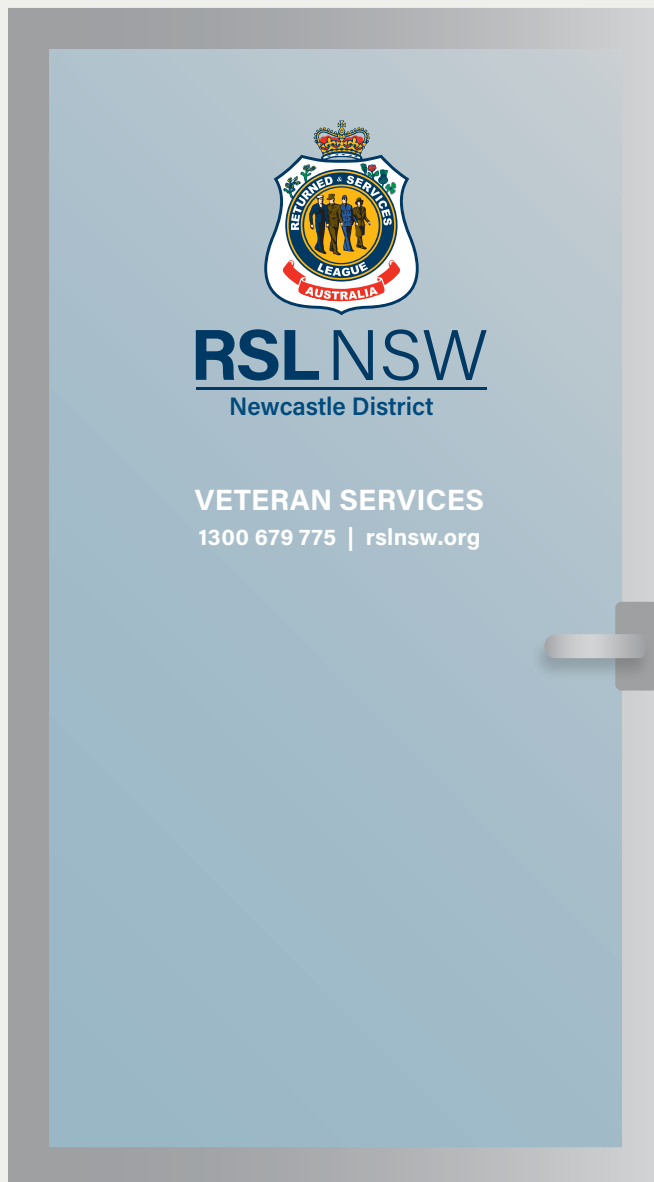
INDOOR

DIRECTIONAL SIGNAGE

If you are a tenant, check with your landlord as this would usually be organised by them. If possible include logo; otherwise name should be represented as per the RSL Content Style Guide.

If an owned building, refer to guidelines around font and colours.

Vinyl lettering



3mm acrylic with reverse applied digital print



VEHICLE

VEHICLE DECAL

The vehicle decal should be kept minimal to avoid early wear and tear and **MUST BE** consistent with the current brand to strengthen RSL NSW's image.

Vehicle decal should include:

- Full colour RSL logo (relevant to the sub-Branch, District or State office) on the front driver and passenger doors.
- URL on the back bumper.

RECOMMENDED MATERIAL

CMYK Vinyl

Optional

- Yellow slouch box on both sides of car across both doors under the logo.

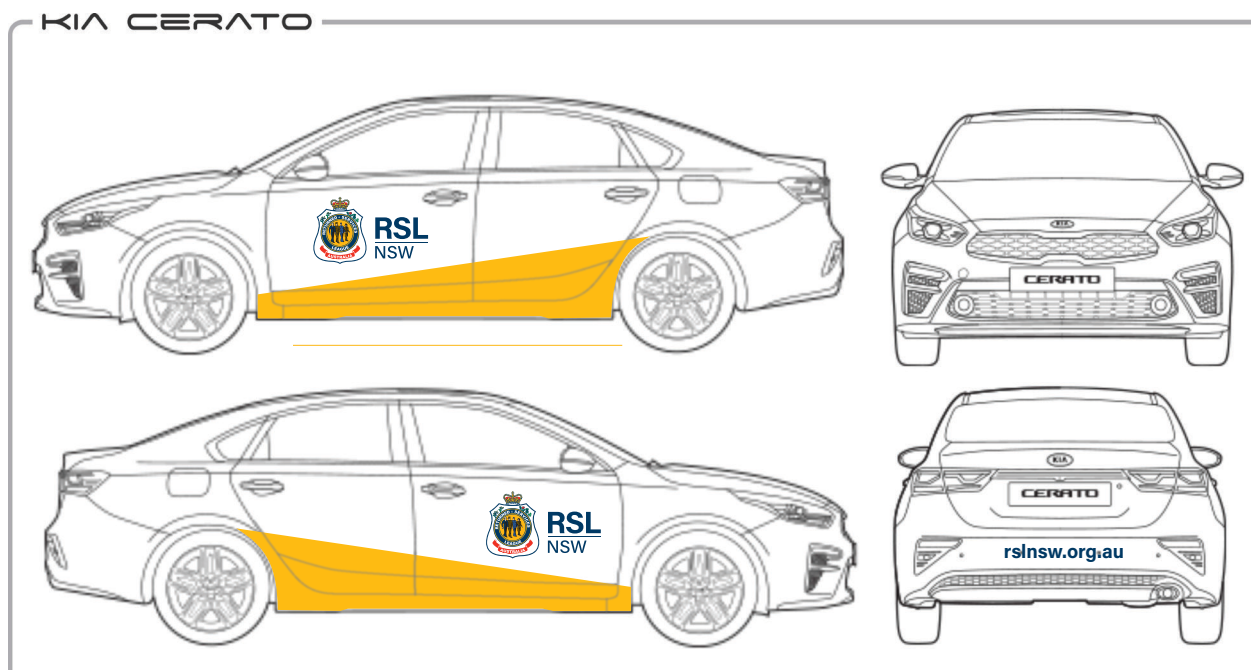
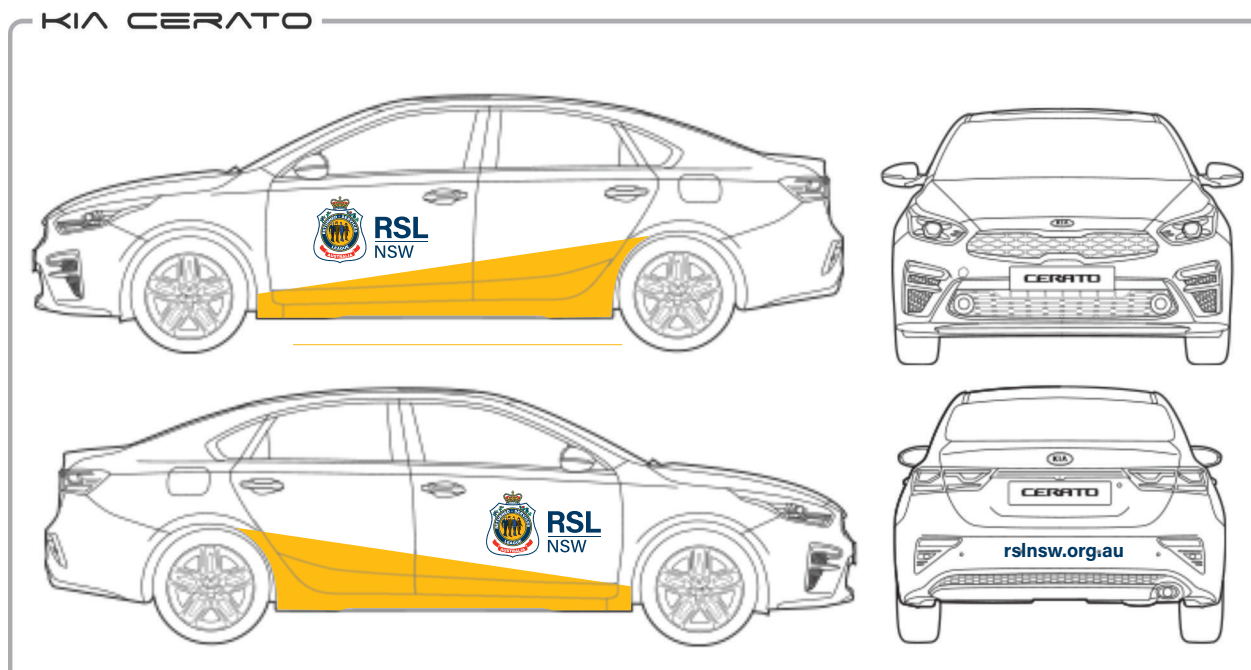
RECOMMENDED MATERIAL

To ensure a consistent longer lasting colour we recommend the following shelf vinyl (shelf vinyl has a much longer life span, higher gloss level and is perfectly matched if it needs replacing than a CMYK printed):

Avery Dennison Supreme Wrapping
Gloss Dark Yellow
SW900-249-0LTR EZRS

Where a District or sub-Branch has a URL, its URL can be displayed. Do not place <http://>: or www before URL.

Where a District or sub-Branch does NOT have a URL, the State URL should be displayed.



KIA CARNIVAL



COLLATERAL EXAMPLES

COLLATERAL

Campaign Ads (Landscape)



COLLATERAL

Campaign Ads (Portrait)

**SHOULDER TO SHOULDER,
ALWAYS.**

JOIN US

Sometimes the bond goes unspoken, some-times it's great to talk it out. RSL NSW is over 100 years old and feeling younger every day, finding solutions through shared experiences, across generations, for every veteran. We're 24,000 strong and helping every veteran stay that way. Shoulder to shoulder, always.

Find out more.

rslnsw.org.au | 1300 679 775  



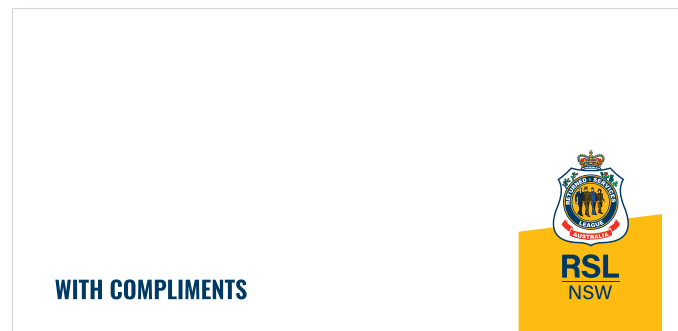
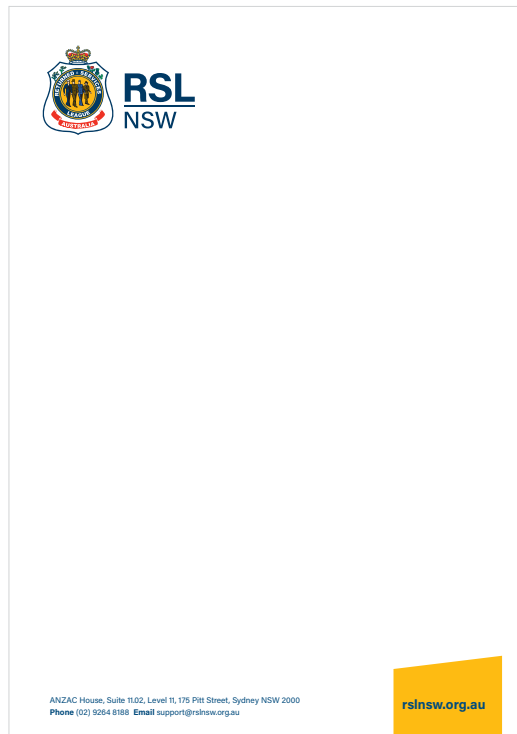
COLLATERAL

Powerpoint



COLLATERAL

Corporate Stationery



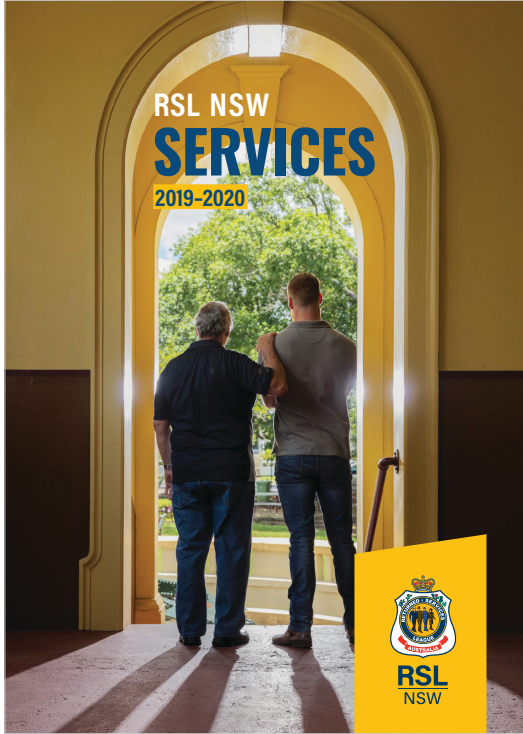
COLLATERAL

Report covers



COLLATERAL

Brochures



COLLATERAL

Exhibition space



Brand Guideline

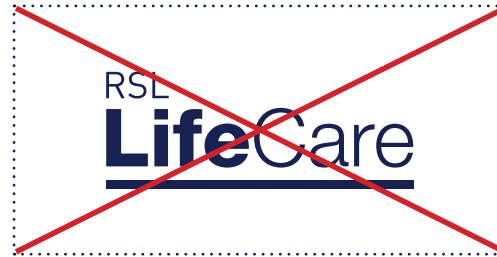
YOUR VETERAN SERVICES

RSL
LifeCare

Logo



X = Height of 'e'



RSL LifeCare logo is never to be used on a white background in the RSL LifeCare Veteran Services Navy.



RSL LifeCare Veteran Services logo may be applied on RSL LifeCare Veteran Services Navy background in mono.



RSL LifeCare Veteran Services logo may be used in Navy when applied on a white back ground.

Logo lock-up

RSL
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VETERAN SERVICES

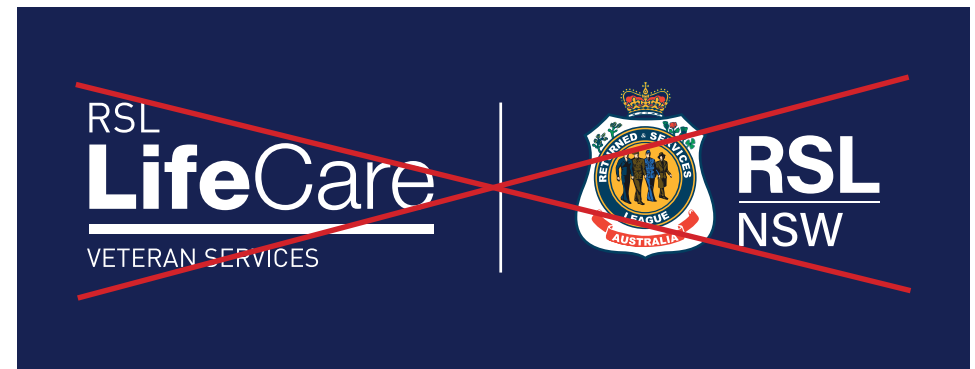
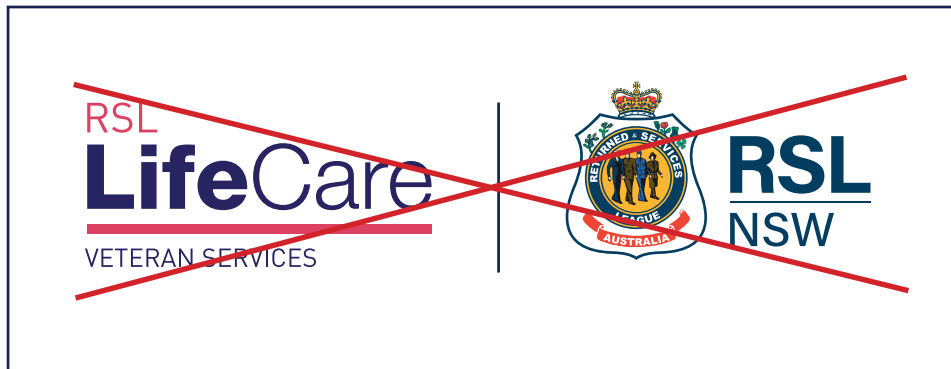
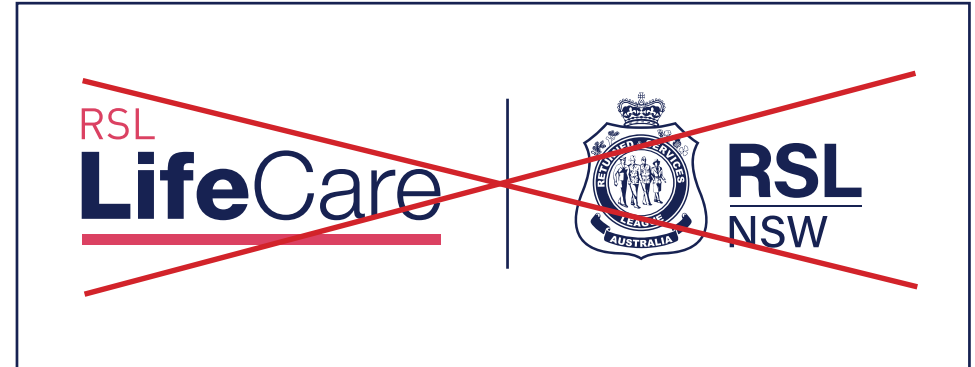
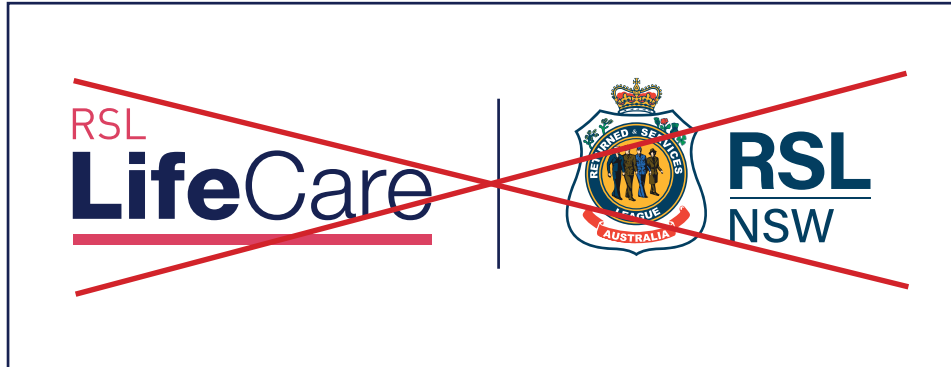


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Logo lock-up

Do not use below



Colour Palette

<p>Navy Blue</p> <p>C100 M92 Y30 K40 R23 G34 B82 Hex # 172252</p>	<p>Light grey</p> <p>C13 M9 Y9 K0 R219 G221 B222 Hex # dbdde</p>	<p>White</p> <p>C0 M0 Y0 K0 R25 G255 B255 Hex # fffff</p>
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Typeface

Headline font: Helvetica Regular

Headlines

Body font: Helvetica Light

Abcdefghijklmnopqrstuvwxyz
ABCDEFGHIJKLMONPQRSTUVWXYZ
0123456789& #\$/@

Tagline

**Honouring
your service**

Photography



Brand Stationery

Letterhead

RSL
LifeCare
VETERAN SERVICES

Honouring **your** service

RSL LifeCare Limited
ABN 43 000 048 957

Level 5, 120 Pacific Highway
St Leonards NSW 2065
02 8088 0388
rslifecare.org.au/veteran-services

Brand Stationery

Business Card

Nicki Young

Executive General Manager - Veterans Services

0428 180 699
nicki.young@rsllifecare.org.au

Level 5, 120 Pacific Highway
St Leonards NSW 2065


rsllifecare.org.au/veteran-services




Brochure


Honouring your service

YOUR VETERAN SERVICES



*Courtesy of Department of Defence





Contents



- 01 About RSL LifeCare Veteran Services
- 02 Claims & Advocacy
- 03 Employment Assistance
- 04 Homelessness & Housing Support
- 05 Veteran Wellbeing Centres
- 06 Wellbeing Support
- 07 Spur Equine Program

About RSL LifeCare Veteran Services



- Social Support & Connection
- Recognition & Respect
- Income & Finance
- Education & Skills
- Employment
- Housing
- Health

01

RSL LifeCare Veteran Services is a charity and not-for-profit organisation focused on helping Australian veterans and their families by providing support and wellbeing programs that are veteran-centric and recovery focused.

RSL LifeCare Veteran Services are a highly qualified team, many of whom are either veterans themselves or a relative of a veteran. This helps understand your challenges, as well as the exciting opportunities ahead.

We are dedicated to meeting the unique needs of Australian veterans and their families to ensure they live well. We have a physical presence in Sydney, Newcastle, Brisbane, Perth and Orange (NSW).

We can support you and your family wherever you reside and have a physical presence in Sydney, Newcastle, Brisbane, Perth and Orange (NSW).

Contact details:
 13 11 11
info@rslveterans.org.au
rslveterans.org.au

Claims & Advocacy



02

Department of Veterans Affairs Claims and Advocacy expertise.

We understand the process for lodging claims with DVA, you often face the consuming and stressful, but it's an important part of ensuring you are set for the future, ensuring an income stream, a source of recognition and respect for the contribution you made during your service.

Our claims and advocacy specialists simplify the process and can provide independent, professional advice and support to get you the best possible result, considering your circumstances.

We can also help you to resolve reported claims, including advocating on your behalf at the Veterans Review Board or alternative dispute resolution.

Our support lodging claims covers all three Acts: MFCA, DFCA and VCA. This also includes cases of dual or dual-eligibility.



03

Employment assistance

We know the right role can give you purpose and direction, helping you progress in a fulfilling career.

If you are a veteran of the ADF, or the partner of a current or ex-serving ADF member, we can help you take the next steps toward finding the role you want.

The RSL Veteran Employment Program is funded by the Australian Government and supports veterans and their partners to find meaningful employment.

- Services within the program include:
- Career counselling and help transferring skills to the civilian job market
 - Help interpreting selection criteria
 - Writing CVs and application letters and social media profiles
 - Interview coaching
 - Connections to employers

Homelessness



04

Homelessness assistance

Homeless for Veterans is a transitional program, with services designed to assist and support homeless veterans to access safe, secure and stable long-term accommodation in your chosen community.

As part of the initial assessment, you can either be referred to a transitional accommodation or community support.

The Homeless for Veterans Program helps you by:

- Assisting access to transitional accommodation in a safe and secure environment
- Assisting access and referrals to support services based on your own independent goals and needs
- Empowering you to be sustainable in your chosen community
- Assisting access to long-term and sustainable housing solutions

Housing support

In addition to advice, referrals, assessment or at risk of homelessness, we can also support you to find a home. Our Rent Charge Veterans Program, delivered in conjunction with the NSW Department of Community and Justice (DCJ), supports veterans to:

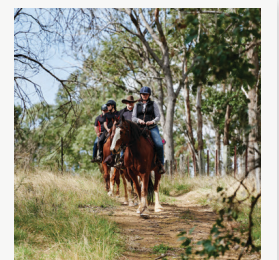
- get a lease or stay in your current accommodation
- get subsidised rent to go to these areas
- gain skills and work opportunities to support financial independence

& housing support



07

Spur Equine Program



Designed by veterans for veterans, our Spur Equine Program promotes mental and physical wellbeing for wounded, injured and recovering through horse riding.

The program has been developed with wellbeing and recovery as core elements and the team are committed to helping participants enjoy and challenge themselves.

The two main courses currently at Spur are:

- 3-day horse handling course
- The horse handling program

For veterans who complete one of our courses and would like to engage with the program, there are also opportunities to volunteer at the ranch.

The Spur Ranch is located at RSL LifeCare John Gardner Menzies, Perth.

Poster Set

Our new motto



VETERAN SERVICES

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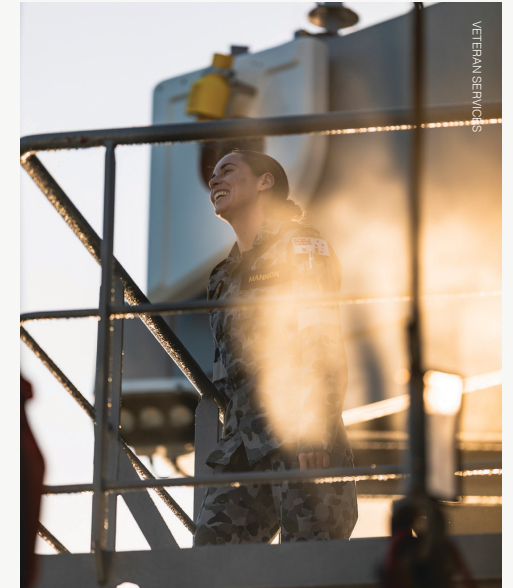
rslifecare.org.au/veteran-services

Our new motto

RSLIFECARE.ORG.AU

- VETERAN SERVICES
- Social Support & Connection 
 - Recognition & Respect 
 - Income & Finance 
 - Education & Skills 
 - Employment 
 - Housing 
 - Health 

RSL
LifeCare
VETERAN SERVICES



VETERAN SERVICES

Our new motto

RSL
LifeCare
VETERAN SERVICES

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Pull Up Banner

Riverina Veteran Wellbeing Centre

YOUR VETERAN SERVICES



Brought to you by

RSL LifeCare VETERAN SERVICES

Supported by

RSL NSW

Riverina Veteran Wellbeing Centre

YOUR VETERAN SERVICES



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Supported by

RSL NSW

Riverina Veteran Wellbeing Centre

YOUR VETERAN SERVICES



Wellbeing of veterans and their families

Recognition & Respect

Health

Education & Skills

Housing

Social Support

Employment

Income & Finance

Brought to you by

RSL LifeCare VETERAN SERVICES

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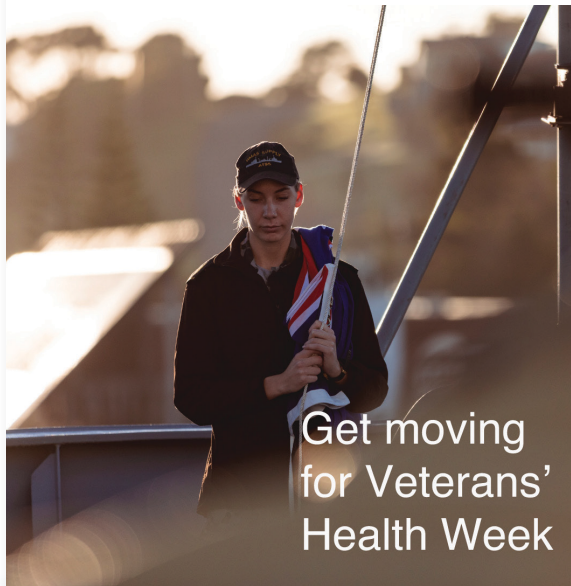
RSL NSW

Social Tiles

Have you planned where you will commemorate Remembrance Day tomorrow? 🌹 Here is the traditional Remembrance Day Commemorative Program which we have developed for you. You can use this program to follow the National Service, when you attend a local service or to hold your own service.

📄 Download your free program today <https://fal.cn/3jHUm>

#RemembranceDay #RSLLifeCare #LestWeForget 🌹



👍 Like

💬 Comment

➦ Share

