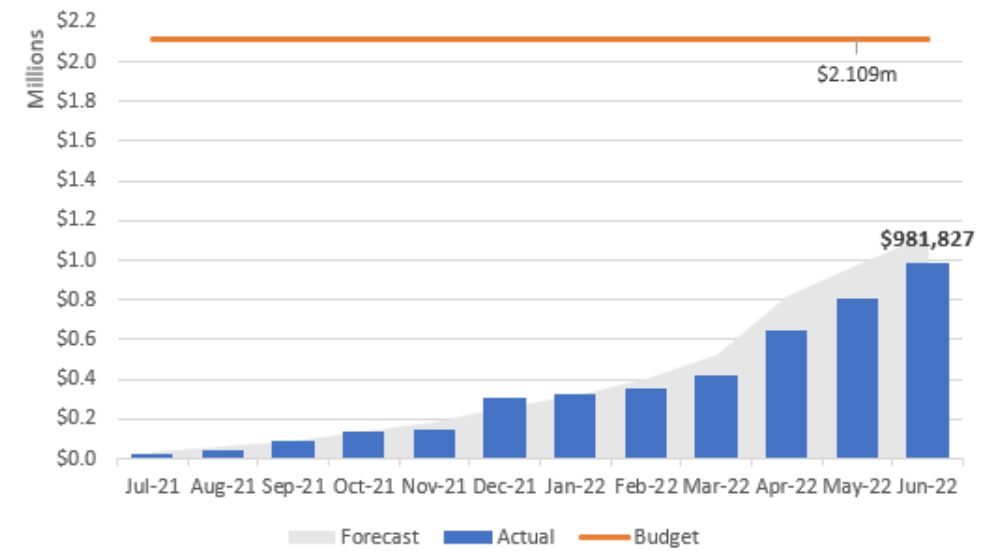


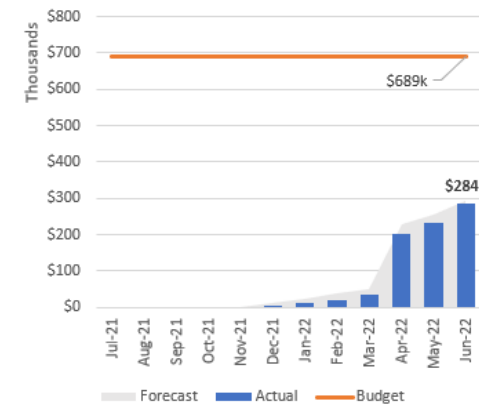
PROGRESS REPORT – STRATEGIC PLAN IMPLEMENTATION PROGRAM

Period	01/05/2022 - 30/06/2022	Sponsor	CEO RSL NSW
Program Manager's Report	<p>Since the previous report, the replacement PM for the Engagement and Membership Projects has been recruited and due to commence in mid-August. Project planning for phase one tasks complete across four of five projects.</p> <p>Circular and EDM seeking volunteers to join a series of Reference groups distributed in July generated limited interest. Tracking toward 50 per cent of minimum numbers through public call. Reference Group numbers will need to be supplemented through targeted engagement of members who may have interest.</p> <p>Contracts signed on two significant tasks (one by RSL National) – Catalogue of Services and the Enterprise Training Provider. The minor slippage on Enterprise Training Provider contract is not anticipated to impact schedule to complete Conflict of Interest training in the 2022 calendar year.</p>		
WKMA	Securing volunteers to sit on project (and task) reference groups		



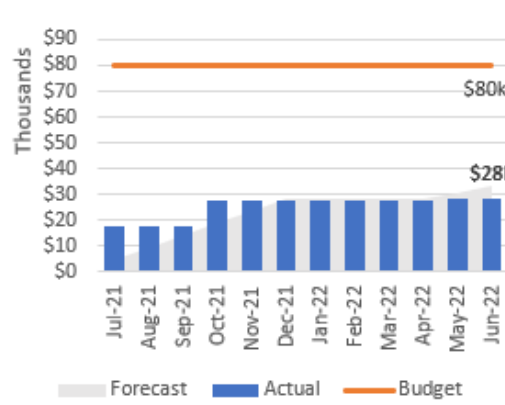
Services Project

T C S O



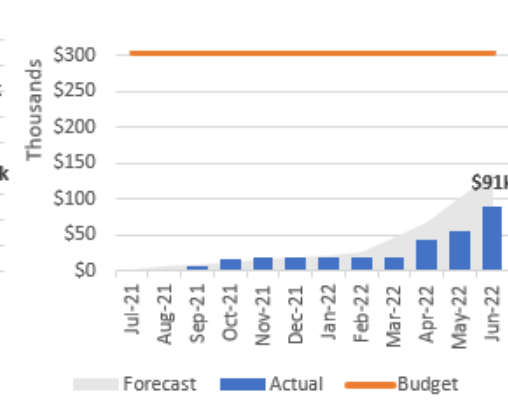
Advocacy Project

T C S O



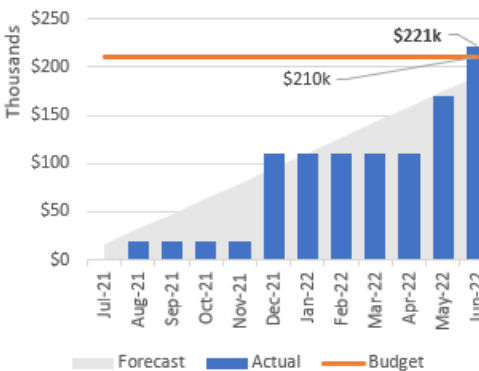
Engagement Project

T C S O



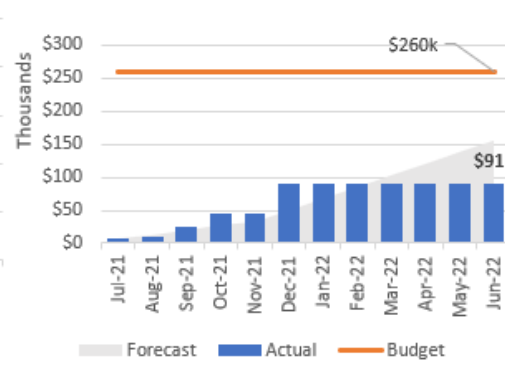
Membership Project

T C S O



Business Model Project

T C S O



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Definitions overpage

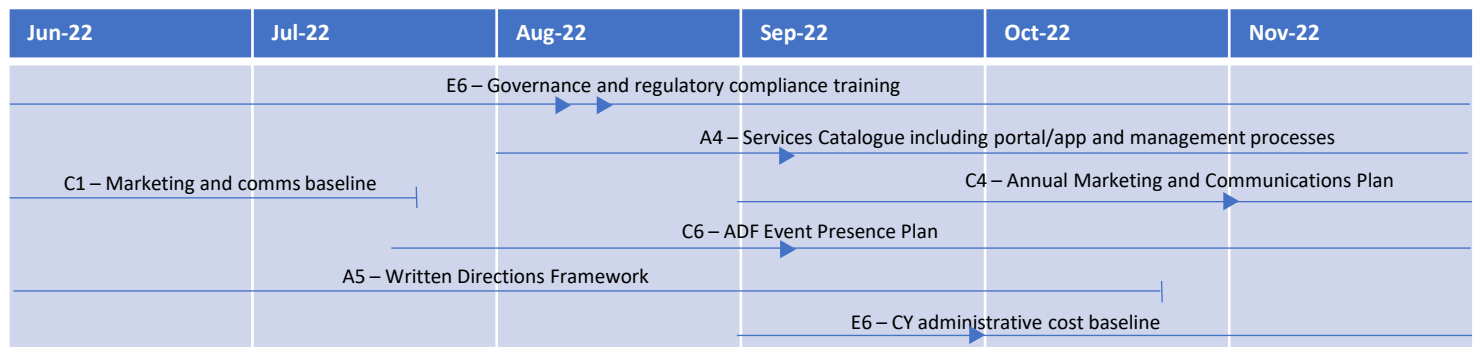
Risk	Status
Data quality issues potentially baking into flawed assumptions	Yellow
Engagement and Membership Project Manager vacancy	Yellow
Delays on dependencies with RSL LifeCare for pilot	Yellow
Wellbeing and services survey non-returns	Yellow

Past Period Achievements

- Contract signed with enterprise training partner following procurement process (E6)
- Servulink contract signed by RSL National for Catalogue of Services (A4)
- Catalogue of Services introduction webinar (A4)
- 50th event held in Sport and Recreation pilot (A8)

Next Period Activities (segment* of master schedule below)

- Workshop with DPC and members to progress VSF and other matters (E1)
- Onboard PM for Engagement and Membership
- Data collected and submitted to Servulink for Catalogue of Services project (A4)
- Stand up seven (7) Reference Groups
- Automation of result returns for Sport and Recreation pilot (A8)



*Focussed on tasks commencing and concluding

INDICATOR	RED	AMBER	GREEN
Time/Schedule (T)	Delivery date of one or more active project tasks is more than one month later than agreed	Delivery date of one or more active project tasks is up to one month later than agreed	Active project tasks remain on schedule with two-week tolerance
Cost (C)	Project costs are outside current cost estimate by more than 30%	Project costs are outside current cost estimate by 10% to 30%	Project costs are within 10% of the current cost estimate
Scope (S)	A significant change to project scope is required or has been agreed by sponsor since last reporting period		Project scope remains as agreed
Overall (O)	Red if one or more schedule/cost/scope indicators are red	Amber if one or more schedule/cost/scope indicators are amber	Green if all schedule/cost/scope indicators are green