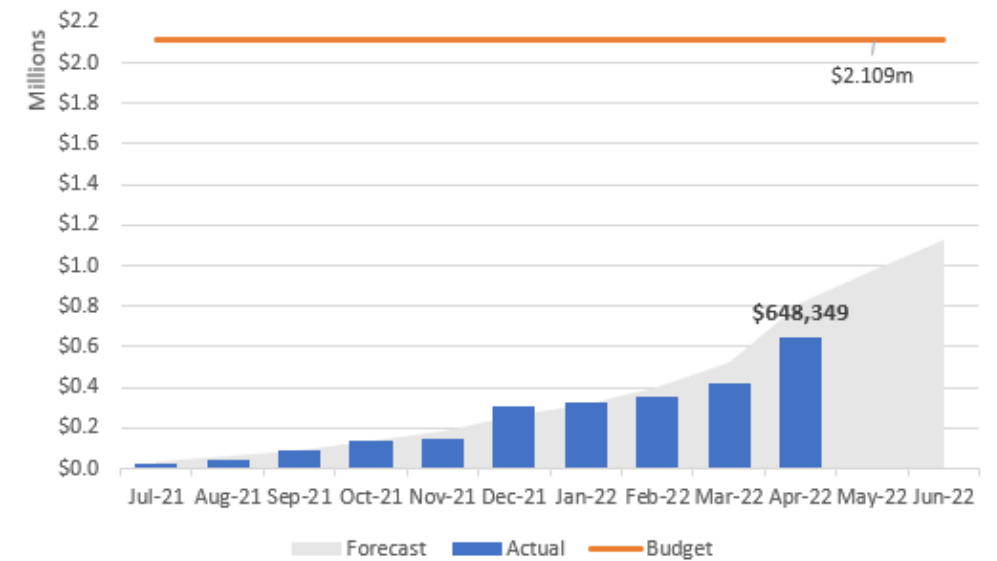


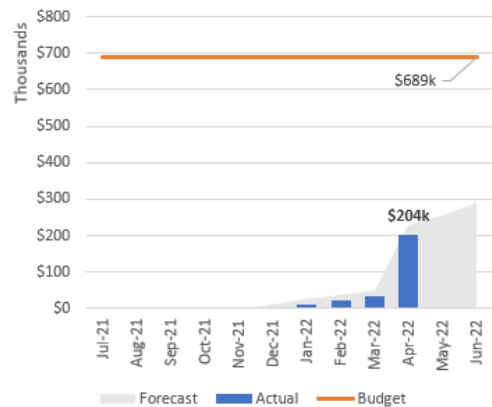
# PROGRESS REPORT – STRATEGIC PLAN IMPLEMENTATION PROGRAM

<b>Period</b>	01/03/2022 - 30/04/2022	<b>Sponsor</b>	CEO RSL NSW
<b>Program Manager's Report</b>	<p>Since the previous report, the third PM role has been recruited and due to commence in mid-June. Project planning is well advanced in the services and strategic advocacy projects, with work still needed in the engagement, membership and business model projects. This is expected to be finalised by July. One PM is no longer with the organisation, with the Program Manager assuming responsibilities for the engagement and membership projects until the position is filled.</p> <p>Stand up of project and task Reference Groups to offer advice and recommendations on project roll out is a key priority of the next phase of the program.</p> <p>Commencement of District Coordinator on 1 June as part of 12 month pilot. The position is based in Deniliquin responsibilities covering the current Riverina and Western Districts.</p>		
<b>WKMA</b>	Securing volunteers to sit on project (and task) reference groups		



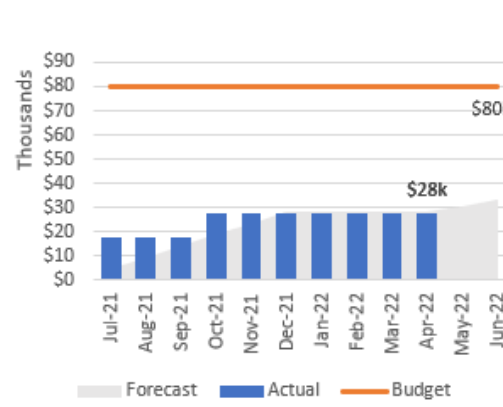
## Services Project

T C S O



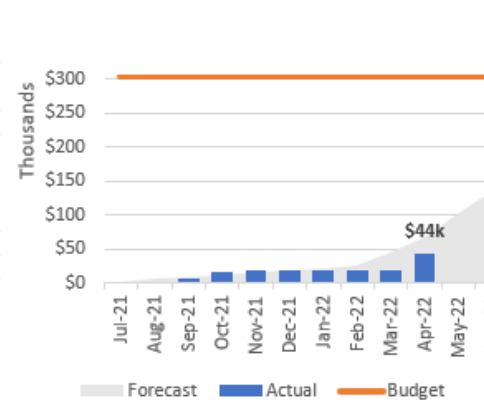
## Advocacy Project

T C S O



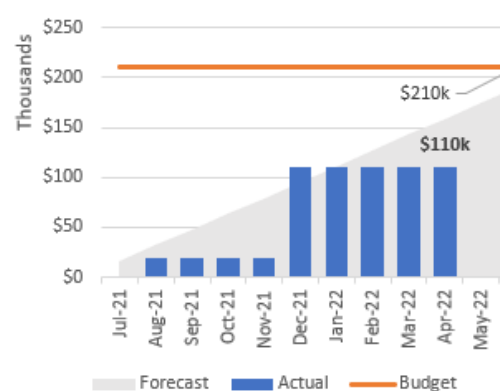
## Engagement Project

T C S O



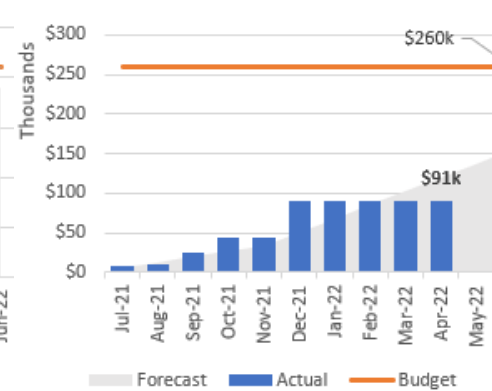
## Membership Project

T C S O



## Business Model Project

T C S O



R  
A  
G  
Definitions overpage

Risk	Status
Data quality issues potentially baking into flawed assumptions	Yellow
Delays in contract signing between RSL National and Servulink for CoS	Yellow
<b>Issues</b>	
Departure of Engagement and Membership Project Manager	Yellow

## Past Period Achievements

- Secured access to Smartwaiver (at no cost) online indemnity waivers for use in Sport and Rec pilot to increase compliance and reduce risk/cost (A8)
- Strong response to enterprise training partner RfP with 7 responses received (E6)
- Contractor onboarded to support written directions project (A5)

## Next Period Activities (segment\* of master schedule below)

- Commence district coordinator pilot on 1 June (A9)
- Onboard PM for Business Model
- Circulate wellbeing and services survey (A2)
- Collection of necessary information for Catalogue of Services project (A4)
- Finalise RfP process for enterprise training partner (E6)

Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22
		E6 – Governance and regulatory compliance training			
			A4 – Services Catalogue including portal/app and management processes		
				C1 – Marketing and comms baseline	
					A9 – Design and recruitment of full-time district coordinators
		C4 – Brand guidelines			
			C3 – Internal communications process and collateral		
				D4 – Membership recruitment strategy	

\*Focussed on tasks commencing and concluding

INDICATOR	RED	AMBER	GREEN
Time/Schedule (T)	Delivery date of one or more active project tasks is more than one month later than agreed	Delivery date of one or more active project tasks is up to one month later than agreed	Active project tasks remain on schedule with two-week tolerance
Cost (C)	Project costs are outside current cost estimate by more than 30%	Project costs are outside current cost estimate by 10% to 30%	Project costs are within 10% of the current cost estimate
Scope (S)	A significant change to project scope is required or has been agreed by sponsor since last reporting period		Project scope remains as agreed
Overall (O)	Red if one or more schedule/cost/scope indicators are red	Amber if one or more schedule/cost/scope indicators are amber	Green if all schedule/cost/scope indicators are green