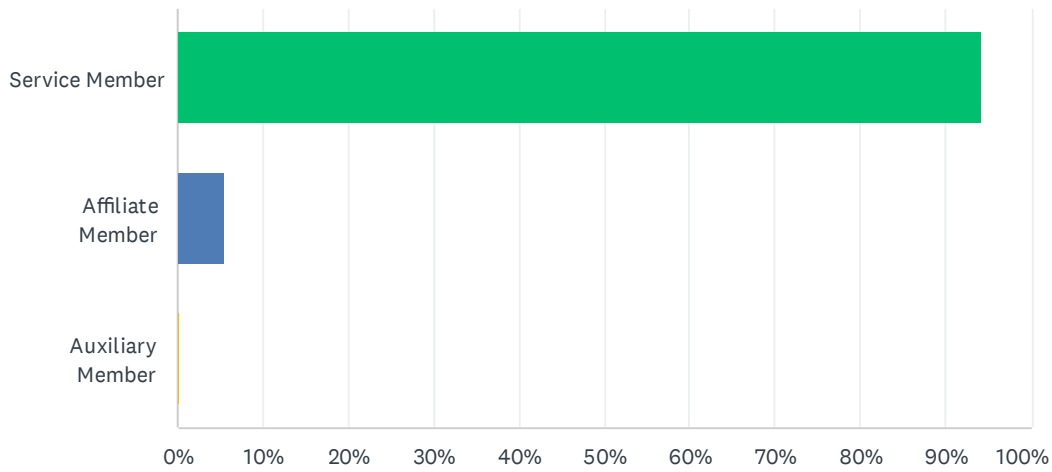


# Q1 What is your RSL NSW membership status?

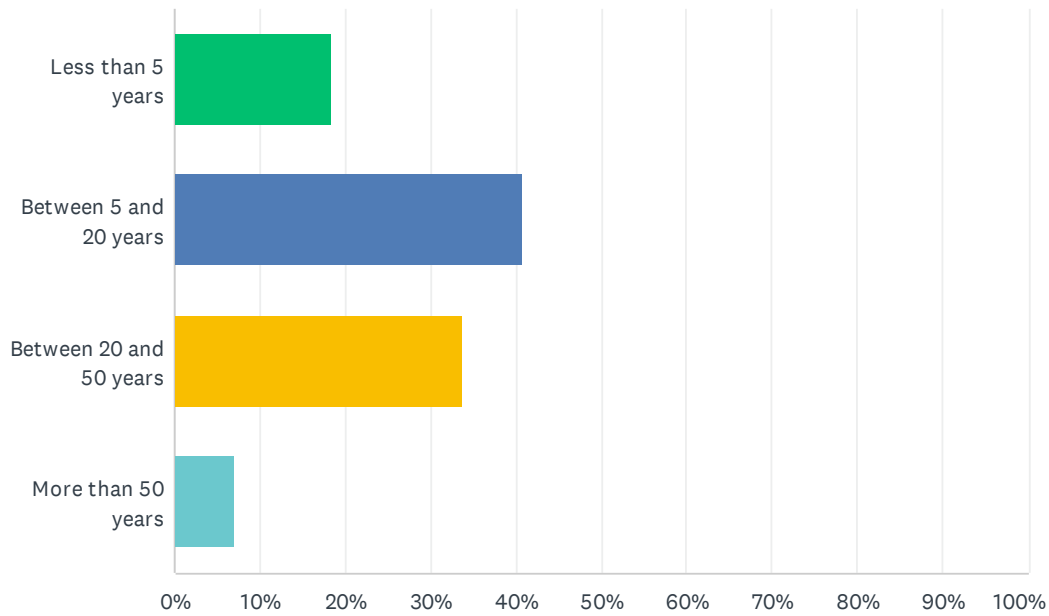
Answered: 326 Skipped: 7



ANSWER CHOICES	RESPONSES	
Service Member	94.17%	307
Affiliate Member	5.52%	18
Auxiliary Member	0.31%	1
<b>TOTAL</b>		<b>326</b>

## Q2 How long have you been a member of RSL NSW (approximately)?

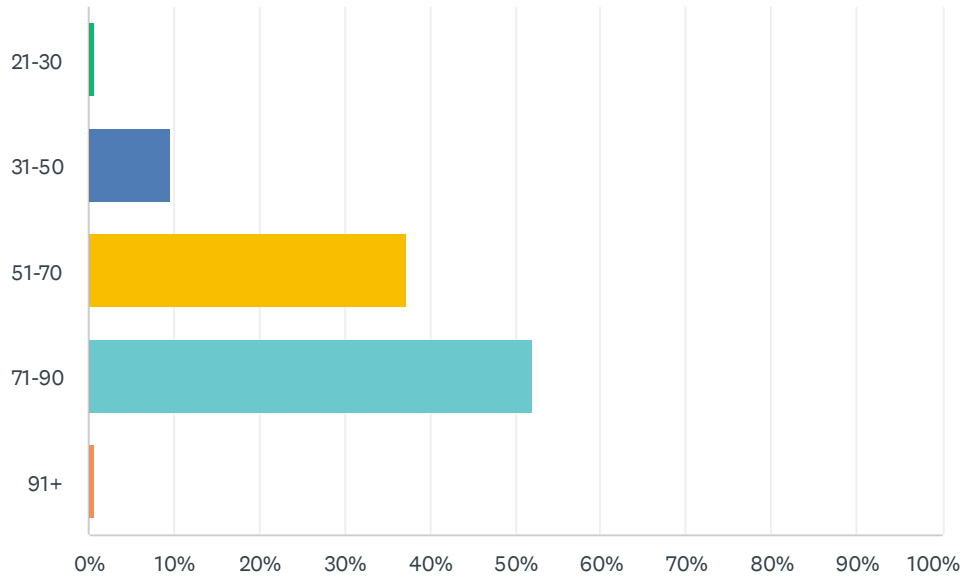
Answered: 326 Skipped: 7



ANSWER CHOICES	RESPONSES	
Less than 5 years	18.40%	60
Between 5 and 20 years	40.80%	133
Between 20 and 50 years	33.74%	110
More than 50 years	7.06%	23
<b>TOTAL</b>		<b>326</b>

### Q3 Select your age bracket

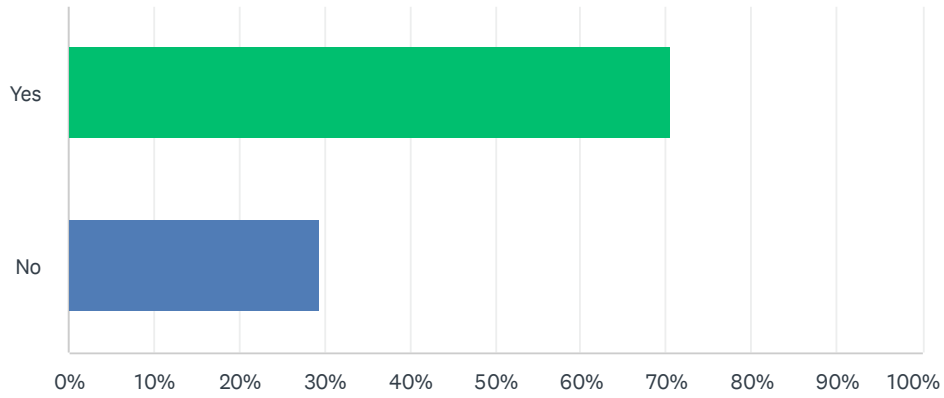
Answered: 325 Skipped: 8



ANSWER CHOICES	RESPONSES
21-30	0.62% 2
31-50	9.54% 31
51-70	37.23% 121
71-90	52.00% 169
91+	0.62% 2
<b>TOTAL</b>	<b>325</b>

### Q4 Have you reviewed the RSL NSW Strategic Plan 2021-2026? (Click here to view)

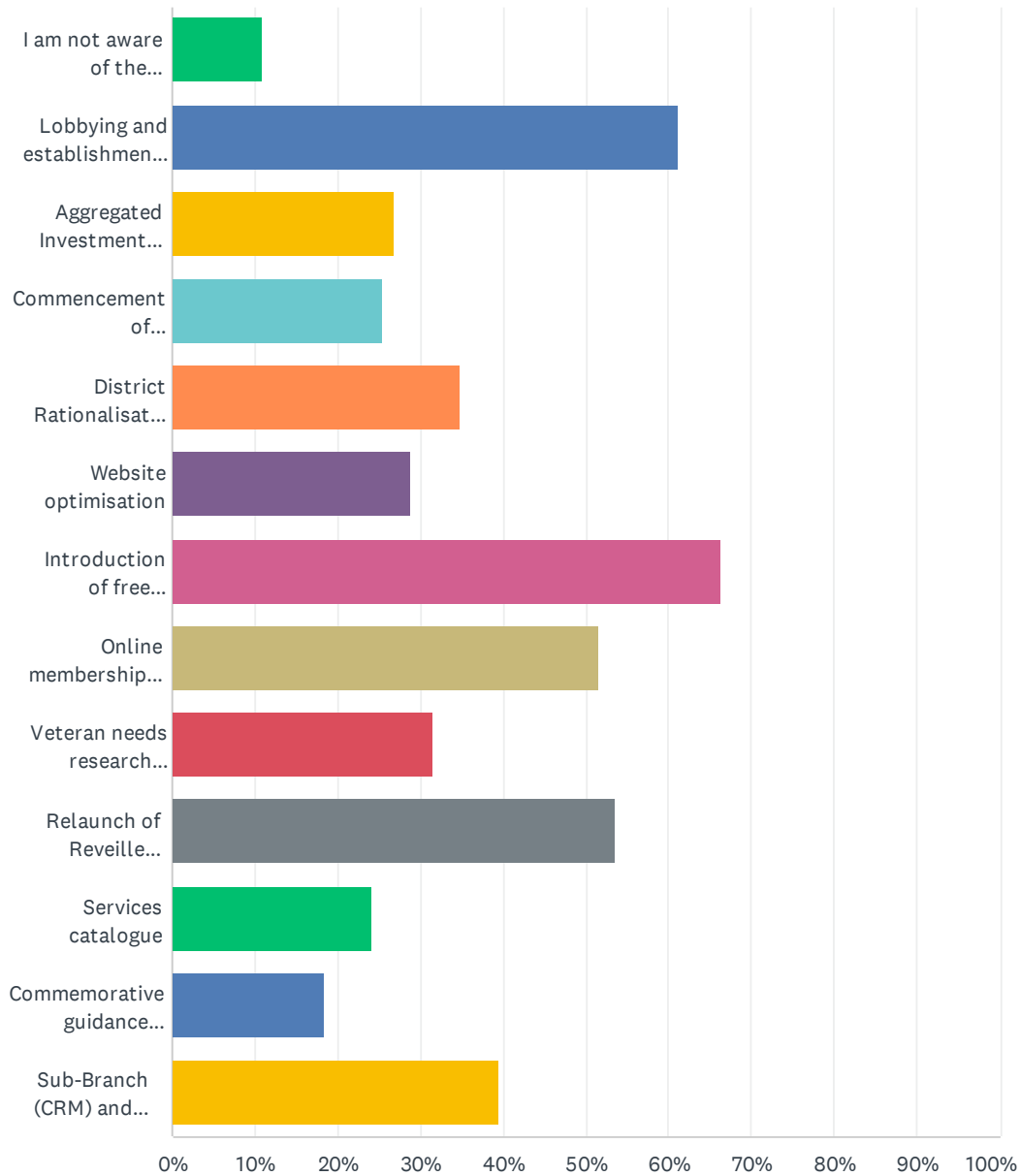
Answered: 327 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	70.64%	231
No	29.36%	96
TOTAL		327

Q5 Below is a list of initiatives of the Strategic Plan that have commenced, due to commence, or have already been completed. Please select which initiatives to attract and retain new members to RSL NSW you are aware of:

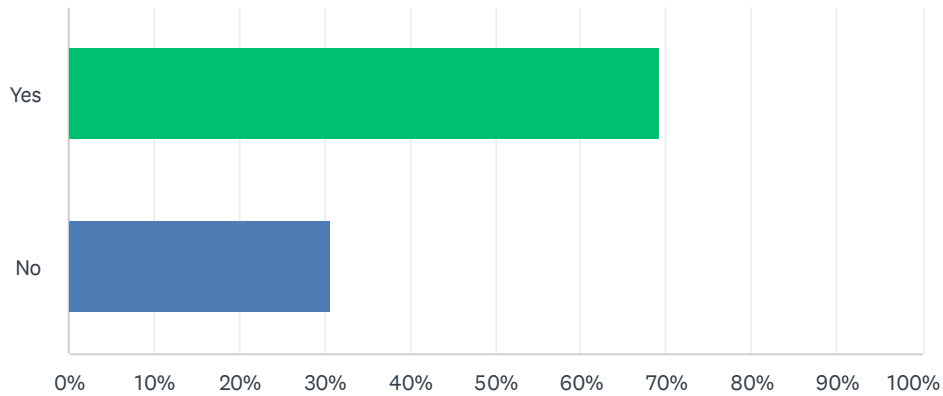
Answered: 320 Skipped: 13



ANSWER CHOICES	RESPONSES	
I am not aware of the initiation or implementation of any of the Strategic Plan initiatives to attract and retain new members to RSL NSW	10.94%	35
Lobbying and establishment of RSL LifeCare and RSL NSW Veteran Wellbeing Centres	61.25%	196
Aggregated Investment Manager for sub-Branches appointed	26.88%	86
Commencement of inter-sub-Branch Sport and Recreation Pilot	25.31%	81
District Rationalisation Project (includes pilot to assess value of each District having a full-time support resource to assist sub-Branches in all aspects of volunteer training and discharging their RSL and charity regulatory obligations)	34.69%	111
Website optimisation	28.75%	92
Introduction of free membership	66.25%	212
Online membership applications now available	51.56%	165
Veteran needs research project	31.56%	101
Relaunch of Reveille including digital content and monthly e-newsletters	53.44%	171
Services catalogue	24.06%	77
Commemorative guidance support products suite	18.44%	59
Sub-Branch (CRM) and Member Portal	39.38%	126
Total Respondents: 320		

### Q6 Are you aware that if the Goals in the Strategic Plan 2021-2026 are not implemented, it is predicted that RSL NSW and its sub-Branches will cease to exist as a member-based organisation in 10-18 years from now?

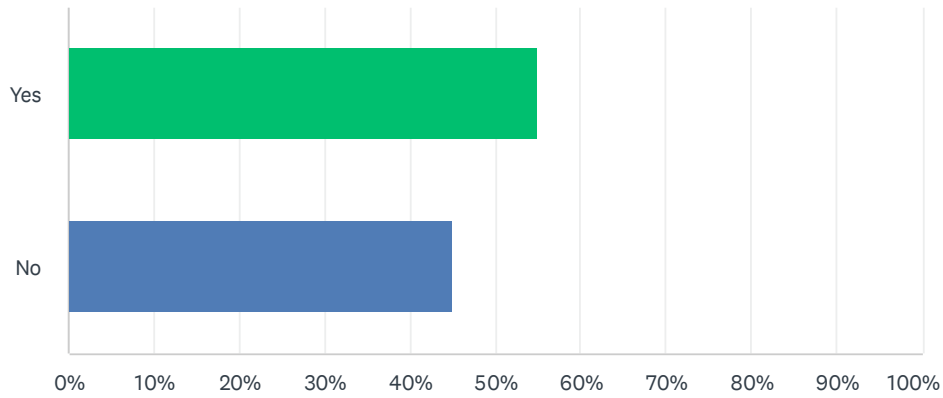
Answered: 326 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	69.33%	226
No	30.67%	100
<b>TOTAL</b>		<b>326</b>

### Q7 Are you aware that there are now over 6000 registered charities that support veterans and their families registered with the Australian Charities and Not-for-profits Commission (Regulator)?

Answered: 331 Skipped: 2

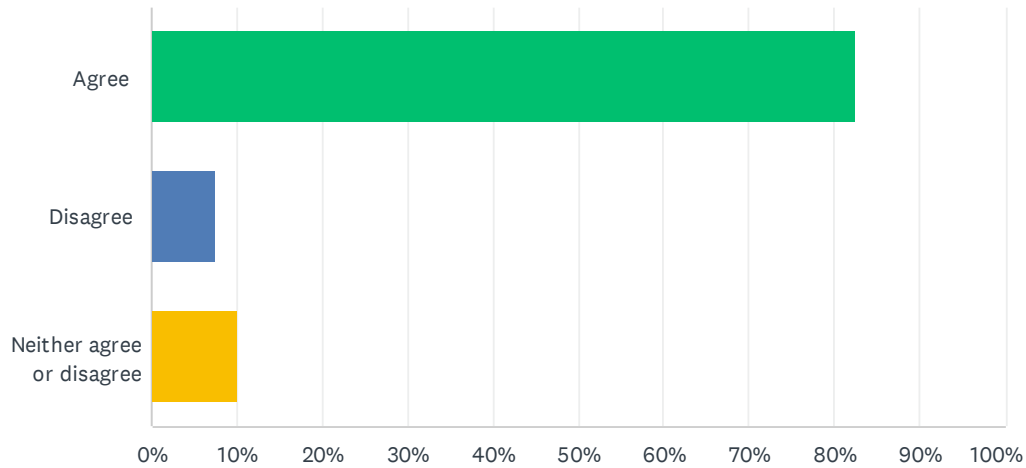


ANSWER CHOICES	RESPONSES	
Yes	54.98%	182
No	45.02%	149
TOTAL		331



### Q8 Do you agree that RSL NSW should implement the initiatives of the Strategic Plan to ensure that by 2026 every veteran in NSW understands what the RSL stands for, what it does, and wants to be involved as a member?

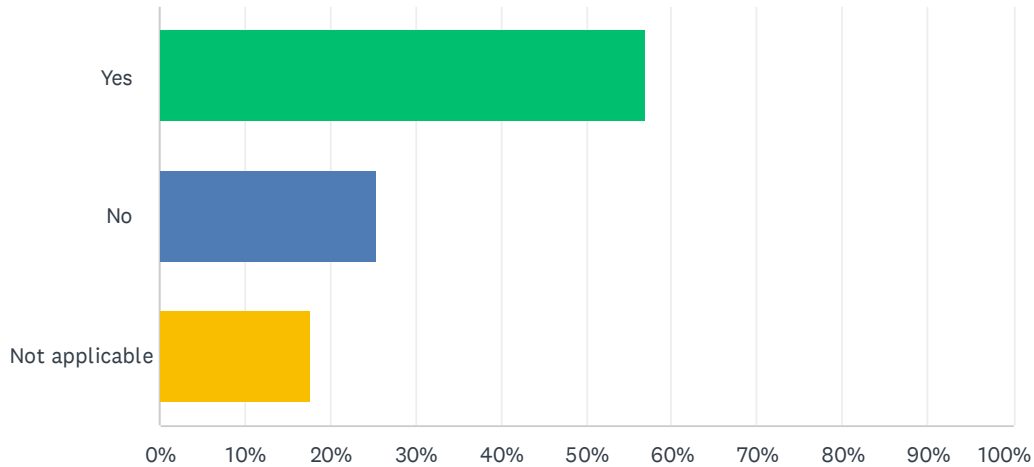
Answered: 332 Skipped: 1



ANSWER CHOICES	RESPONSES	
Agree	82.53%	274
Disagree	7.53%	25
Neither agree or disagree	9.94%	33
<b>TOTAL</b>		<b>332</b>

### Q9 Does your sub-Branch Executive share updates about the Strategic Plan at meetings that you attend, in newsletters or otherwise?

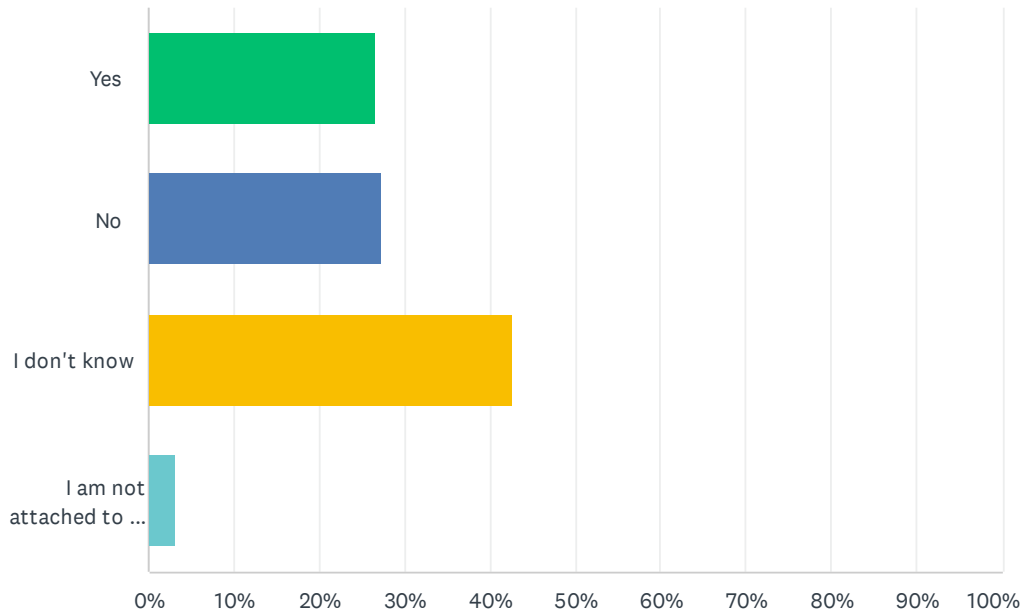
Answered: 332 Skipped: 1



ANSWER CHOICES	RESPONSES
Yes	56.93% 189
No	25.30% 84
Not applicable	17.77% 59
<b>TOTAL</b>	<b>332</b>

## Q10 In your opinion, have the members of your local sub-Branch embraced the Strategic Plan and its initiatives to attract and retain new members?

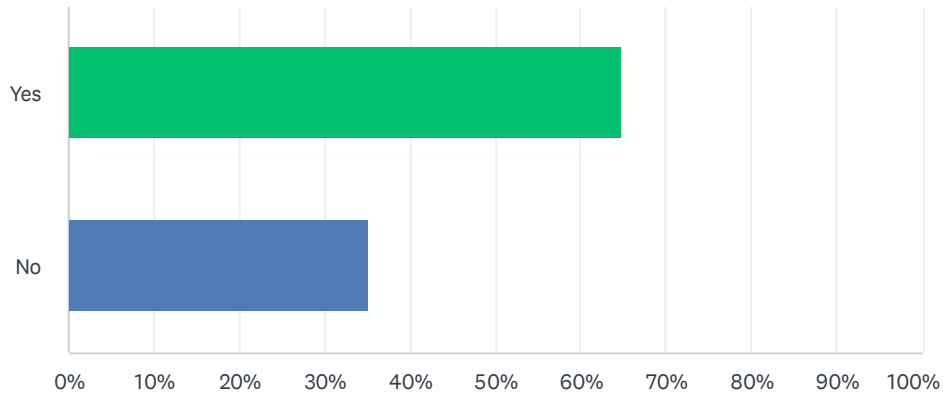
Answered: 333 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	26.73%	89
No	27.33%	91
I don't know	42.64%	142
I am not attached to a sub-Branch	3.30%	11
<b>TOTAL</b>		<b>333</b>

### Q11 Did you know that updates on the progress of the implementation of the Plan are available on the RSL NSW website? (Click here to view)

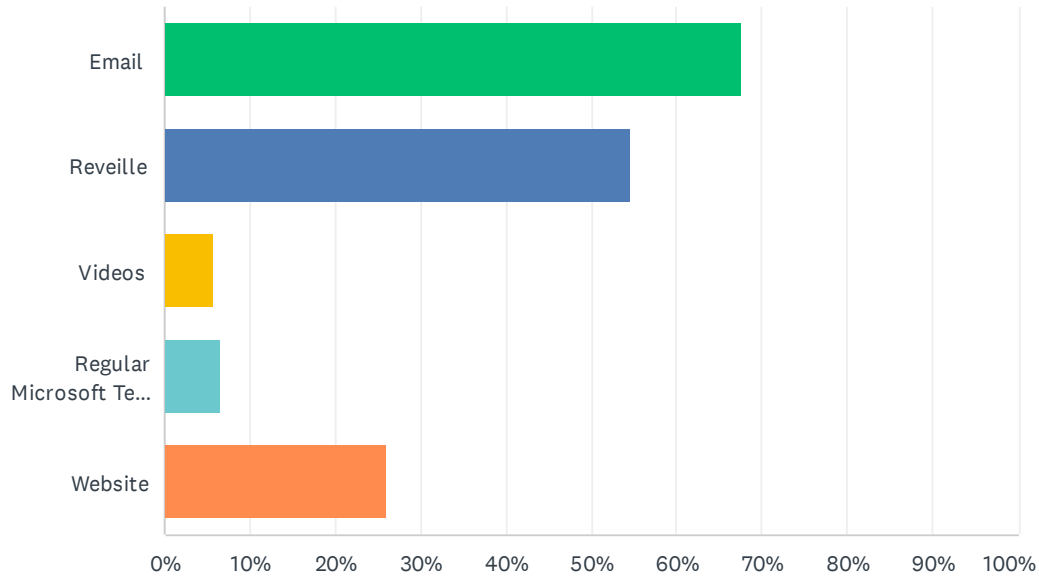
Answered: 333 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	64.86%	216
No	35.14%	117
TOTAL		333

## Q12 How would you prefer to receive progress updates about the implementation of the Strategic Plan?

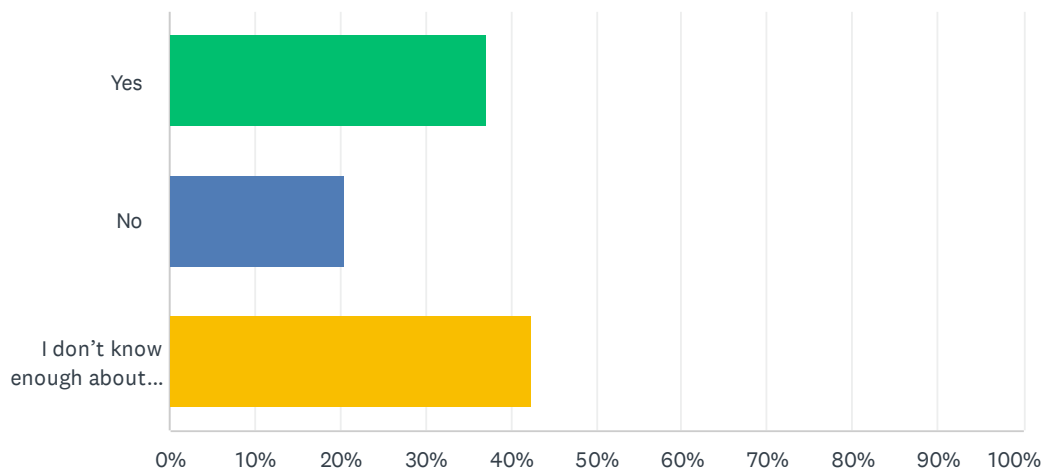
Answered: 331 Skipped: 2



ANSWER CHOICES	RESPONSES	
Email	67.67%	224
Reville	54.68%	181
Videos	5.74%	19
Regular Microsoft Teams meetings with the CEO	6.65%	22
Website	25.98%	86
Total Respondents: 331		

### Q13 Are you satisfied with the Strategic Plan and its progress?

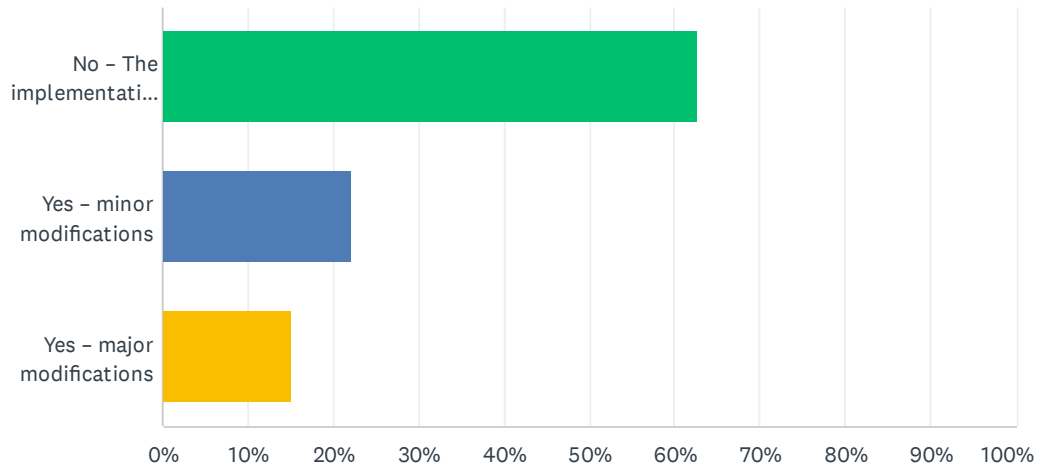
Answered: 327 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	37.00%	121
No	20.49%	67
I don't know enough about the Strategic Plan to comment.	42.51%	139
<b>TOTAL</b>		<b>327</b>

**Q14 Since the adoption of the RSL NSW Strategic Plan in 2021 (following consultation with members in 2020), do you think circumstances within the veteran community have significantly changed whereby you believe that major modifications need to be made to the Strategic Plan?**

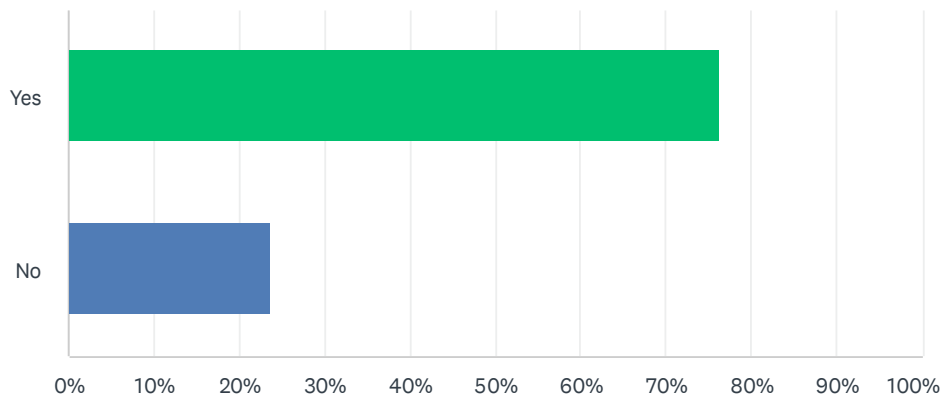
Answered: 317 Skipped: 16



ANSWER CHOICES	RESPONSES	
No – The implementation of the Strategic Plan should proceed without delay	62.78%	199
Yes – minor modifications	22.08%	70
Yes – major modifications	15.14%	48
<b>TOTAL</b>		<b>317</b>

Q15 RSL NSW sub-Branches have a collective wealth of approximately \$430 million in relatively liquid funds under investment management. Do you believe that RSL NSW sub-Branches should work together to mobilise the returns on these investments to support the objectives in the Strategic Plan to position the RSL in NSW as the leading veteran's organisation that those who served want to join and volunteer to help others, look after each other, and continue to lead commemorations in every community?

Answered: 325 Skipped: 8

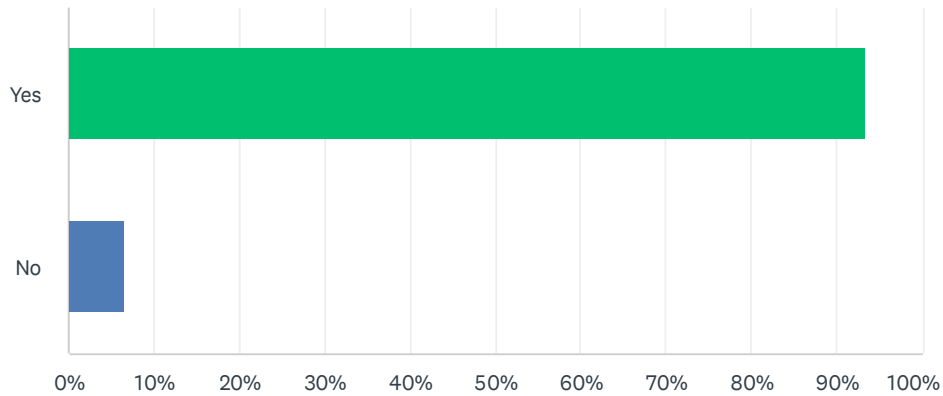


ANSWER CHOICES	RESPONSES	
Yes	76.31%	248
No	23.69%	77
TOTAL		325



**Q16 Do you believe RSL NSW needs a robust network of well-trained volunteer wellbeing and pension advocates to complement the paid advocates at RSL DefenceCare (RSL LifeCare Ltd), and to further connect veterans in need to services and support?**

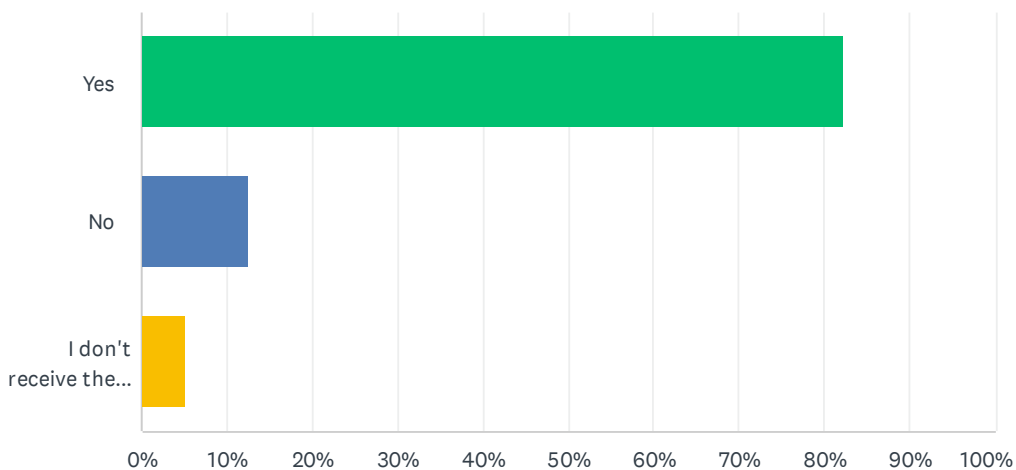
Answered: 331 Skipped: 2



ANSWER CHOICES	RESPONSES
Yes	93.35% 309
No	6.65% 22
TOTAL	331

Q17 As an initiative of the Strategic Plan, RSL NSW has conducted an extensive research project about what members and the wider veteran community wants from the RSL, including what they want to read about across our communication platforms. Are you enjoying the Reville content in magazine, e-newsletter, website and social format?

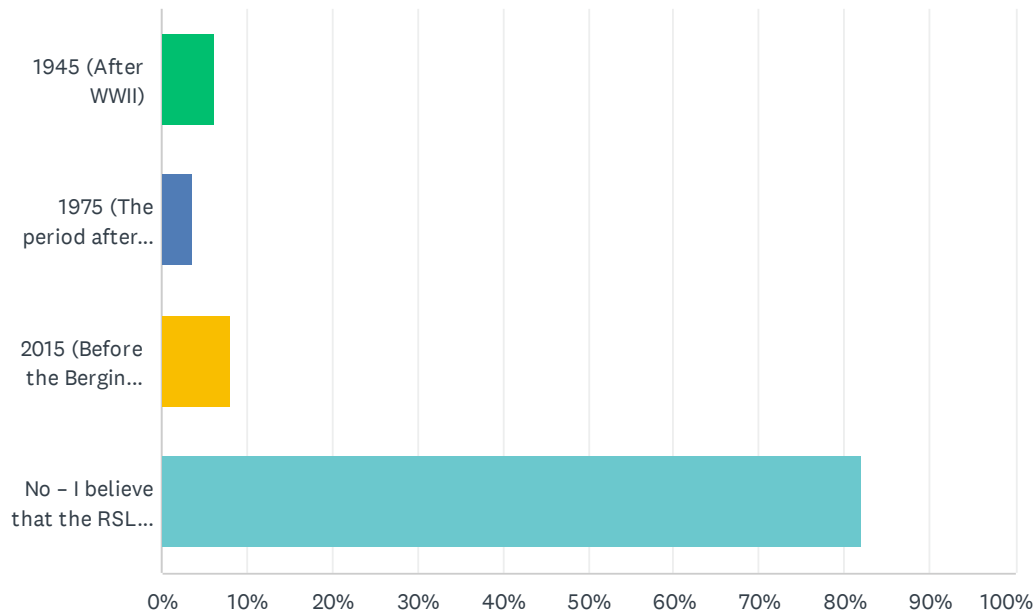
Answered: 332 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	82.23%	273
No	12.65%	42
I don't receive the Reville and I need to check whether my contact details are current in the sub-Branch Portal	5.12%	17
<b>TOTAL</b>		<b>332</b>

### Q18 Do you believe that the RSL should revert to how it operated in:

Answered: 323 Skipped: 10



ANSWER CHOICES	RESPONSES	
1945 (After WWII)	6.19%	20
1975 (The period after the Vietnam War)	3.72%	12
2015 (Before the Bergin Enquiry)	8.05%	26
No – I believe that the RSL NSW must embrace the Strategic Plan to evolve to ensure that the charity remains relevant to veterans and current serving members of the ADF, and their families, and delivers on our charitable purpose to support all veterans and their families, not just members.	82.04%	265
<b>TOTAL</b>		<b>323</b>