Hi Team,

Please accept this late feedback. In a voluntary org. with aging population it has taken a long time for the plan to reach me. Add to this the challenging year that we have faced with bushfires (as a serving member I deployed in support of the community) and a global pandemic which has made it even harder for information to flow.

As a younger member I support change. See below for a summary of my feedback on the plan:

- 1. I would like to see the RSL NSW rebranded as someone who fits in the 10% of members (below 50) I am turned off by the logo.
- 2. The plan discusses that there has been a culture of people pursuing their own interests. This has resulted in a lack of trust within the org. therefore anyone presenting a plan will be viewed with suspicion and when you ask for money that makes it even worse. There will need to be more effort put into braking down this barrier and I must say that there are still people doing things for the wrong reason.
- 3. I understand that a plan needs to be funded but I would like to know more detail about how you plan to pay for this plan as well as existing debts. My first thought is the management fees on the joint investment of RSL funds but you need to be careful (ref point 2). As a Sub Branch member I would support a trial by moving some of our money to a joint fund. I would also like to know more about the governance and garantees provide on monies that are invested with RSL NSW.
- 4. I love the concept of the "concierge" I don't see spending money on paid advocates as presenting good value for RSL. I acknowledge that we need some but not many. The recent pandemic has made people more comfortable with remote connection e.g. telehealth which should help people in need connect with advocates.
- 5. I see the RSL as custodians of tradition and history, passing the touch to the next generation. Therefore I would like to see this added, possibly in Goal 4 or as a goal on its own.
- 6. There is too much governance in the RSL this stifles innovation and reinforces a culture of no trust. I support less districts and would like to see incorporated sub branches rewarded with less governance.

Thanks you, Adrian Farrell Treasure Taree RSL Sub Branch