From: Jigme Dorje

Sent: Sunday, February 16, 2020 12:55 pm

Subject: Re: FW: Request ID 5938 - Contact RSL NSW State Branch Submission

For what one voice is worth I would like to congratulate the CEO, the Board and those behind the scenes on the draft 20-25 plan. It should go an enormous way in addressing the needs of veterans and their families. Reading between the lines the strategies should also bring the RSL into the 21st Century while supporting members through the change process.

If I may add my last two cents there are some other points you may like to consider if not already.

- 1. Greater use of Webinars for key events for members who can't attend due to disability or family commitments.
- 2. Update the membership form to include a name change through marriage or other reason.
- 3. Consider promoting support for groups ie the Vietnam Vets and Veterans of Australia to break down the previous bad blood. Defence Care is a wonderful tool for this.

Thanks again for taking hold of the wheel and all your hard work in turning this old ship around. It's a great start for our veteran's and their families.

Jigme